abord ACTION FOR BOSTON COMMUNITY DEVELOPMENT



UNPARALLELED CONNECTION.
UNLIMITED POTENTIAL.

ACTION FOR BOSTON COMMUNITY DEVELOPMENT bostonabcd.org

ANNUAL REPORT

2022

UNPARALLELED CONNECTION. UNLIMITED POTENTIAL.

How do we make positive changes in our community? By building strong, human-to-human connections. Now more than ever before, ABCD is meeting people where they are – in person, online, and by phone – to connect them with the services and support to thrive. It's exactly what our community members need to explore their unlimited potential.



abod 2022 AT A GLANCE

We're committed to helping our neighbors transition from poverty to stability and from stability to success. Whether our team is helping a young adult learn English or providing an elder with fuel assistance, we measure our impact by the lives we've changed for the better. Thanks to your support, we were able to make a measurable difference in 2022. Here's what real change looks like.

100,000+

GREATER BOSTON RESIDENTS IMPACTED IN A MULTITUDE OF WAYS



29,963 households

helped with heating assistance



2,398

families served at food access centers



12,424

people provided disease prevention and reproductive health care



helped to access childcare via referral and voucher programs



2,259

children served by Head Start (including **971,370 meals**)



2,653

residents helped with free tax assistance



647 households

helped with housing assistance and stabilization and **466 households** with emergency rental assistance payments



6,445 individuals provided with job assistance



On June 30, 2022, **John J. Drew**, longtime fighter for the underserved, passed the baton to Sharon Scott-Chandler, Esq., the first black woman to lead ABCD. For the past 23 years, Scott-Chandler has been an important part of the ABCD leadership team – serving as Executive Vice President and COO since 2010. She brings her vast expertise in community outreach, social justice, and organizational growth to her new role as President and CEO of ABCD.

Since 1971, Drew has been a fierce advocate, champion and warrior for people in need in our community. Drew helped build an infrastructure that allowed ABCD to innovate and grow to become central to the city's efforts to provide opportunity to those previously denied access.

Over his many years at ABCD, Drew oversaw the expansion of Head Start programs, initiated several new youth programs, and acquired significant real estate property to enhance our organization's stability and ability to serve low-income residents. Drew's impact on the lives of people in Massachusetts and across the nation will be felt for generations to come.







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I came in when ABCD was a start-up – something new – an organization dedicated to combating poverty during tumultuous times.

- John J. Drew



MESSAGE FROM ABCD LEADERSHIP





Dear friend,

The theme of the 2022 ABCD annual report, "Unparalleled connection. Unlimited potential," reflects the mission that launched our organization in 1962: our strength comes from being centered in the communities we serve and in building alliances that aid, assist, and empower individuals, families, neighborhoods, and the region. It also underscores the relevance of our mission and model today.

Last year, ABCD celebrated 60 years of impact. Connections also took the form of key partnerships that enabled us to develop a full menu of effective food access programs, significantly expand our Climate Equity & Impact department's energy efficiency work, and deepen our commitment to anti-racism, diversity, equity, and inclusion.

All this occurred during a momentous leadership transition as longtime ABCD President/CEO John J. Drew retired after 51 years of service, 13 as chief executive. We are honored to steward his legacy while charting a path for the organization's future.

Coincidentally, the passing of the baton happened during ABCD's 60th anniversary year, a remarkable milestone that we celebrated at the 2022 Community Heroes Celebration – the first we held in three years.

Last year also marked the passing of two extraordinary colleagues who served the community for decades. In June, we lost John White, an East Boston native who ran ABCD's Area Planning Action Council (APAC) in that neighborhood for over 50 years. And longtime board member and former

chair Thelma D. Burns passed in November. Both John and Thelma were beloved for their selfless and tireless work on behalf of people and communities they believed deserved the same hope and equal opportunity afforded to others.

You'll read more about these remarkable people, programs and events – and much more – in the following pages. We are grateful for your friendship and support, and we look forward to another year of building bridges, breaking down barriers, and delivering a positive and lasting impact.

With gratitude,

Sharm Suto Challe SHARON SCOTT-CHANDLER, ESQ.

SEAN K. DAUGHTRY CHAIR, BOARD OF DIRECTORS

Seen L. Daught







PRESIDENT AND CEO

HIGHLIGHTS

We're always ready to innovate and evolve to do the most good. In the past year, ABCD developed special initiatives and expanded programming to help meet our neighbors' needs.



ABCD FOOD POP-UPS

This year, we introduced **ABCD FOOD POP-UPS** to bring fresh produce, meats, and other essential goods directly to people in need – especially those who don't live near a food access center or have mobility issues. This innovative program is open to residents of Boston, Medford, Everett, Belmont, Newton or Winchester who have a household annual income under 80% of the area median income.

CLIMATE EQUITY AND IMPACT

In an effort to reduce clients' energy costs and carbon footprint, we have significantly expanded our weatherization and energy efficiency projects statewide. To reflect the expansion, we formed a new department within ABCD's Energy Services called Climate Equity and Impact. This year, we also kicked off a new three-year plan to help implement new, innovative, energy efficient technology like air source heat pumps in single and multi-family homes.



NEW MASSHIRE METRO NORTH CAREER CENTER PARTNERSHIPS

Over the past year, ABCD has taken meaningful steps to leverage the operation of the MassHire Metro North Career Center (MNCC) to better serve clients. Notably, we entered two new partnerships with:

- Tailored for Success Provides job seekers with interview suits and other clothing necessary to begin new opportunities.
- Institute for Career Transitions (ICT) Focuses on helping unemployed individuals gain the tools to successfully reenter the labor market.



ABCD COMMITMENT TO

RACIAL EQUITY

RACIAL EQUITY

As part of our ongoing commitment to racial equity, ABCD has four Racial Equity focus areas that are supported by staff-led committees in:

- **1. Advocacy, Community Collaboration and Investment:** Finding ways to become more engaged with the broader external racial justice movement.
- Service Delivery and Program Policy: intentional racial equity in ABCD's services.
- **3. Staff Education and Training:** Finding ways to enhance staff skills and experience.
- **4. Organizational Policies:** Using a racial equity lens, finding ways to promote internal practices and enhance organizational policies that achieve broader equity and growth.

Some of the committees' goals include: ensuring that all ABCD staff are prepared to use the principles and practices of racial equity in their daily work; promoting equity in hiring, advancement and promotion; ensuring that language is not a barrier to utilizing ABCD services; and, lifting ABCD's voice on local and national public policy issues related to the root causes of racial inequity.



HONORING OUR BELOVED FRIEND AND COMMUNITY CHAMPION THELMA BURNS

Longtime community activist Thelma D. Burns passed away in November at the age of 85. An active ABCD board member for more than 35 years, Thelma served as the chair and as a long-time executive committee member.

Representing the Dorchester neighborhood, she took on various responsibilities through the years, including as the leader of the ABCD Dorchester Neighborhood Service Center Advisory Board. In 2016, ABCD honored her extensive contributions to the Boston community by renovating and naming a stunning building after her.

An educator, advocate, and volunteer, Thelma was always at the forefront of social justice initiatives. She was the recipient of a Robert F. Kennedy Fellowship and chaired or served on several other community boards, including Central Boston Elder Services, the Mayor's Senior Advisory Council, and the Roxbury YMCA.

Thelma's many accomplishments enriched the ABCD community and beyond, and her generous spirit and moral leadership leave us all an enduring legacy. Words alone cannot express how much we will miss her.



MAKING AN UNPRECEDENTED IMPACT

Each year, ABCD impacts more than 100,000 Greater Boston residents. From providing education to fighting hunger, we respond directly and efficiently to help meet their essential needs and empower them with opportunities to build a better life.

Notably, ABCD operates 11 neighborhood centers and partners with two agencies — the Asian American Civic Association and John F. Kennedy Center — to provide more than 75 programs and services in every Boston neighborhood as well as in Malden, Medford, and Everett.

But the ABCD network extends much further. See the map for Head Start, Fuel Assistance, alternative high schools, family planning clinics, and Foster Grandparents locations.



COMMUNITY ENGAGEMENT AND IMPACT







NEIGHBORHOOD FOCUS:

ABCD Mattapan Family Service center

Often cited as a global leader in education, healthcare, high tech, and biotech, Greater Boston remains inequitable on a number of fronts, including a striking wealth gap that reflects racial as well as socioeconomic disparities. In an effort to make change on the community level ABCD operates in every Boston neighborhood.

Our neighborhood centers are the heart and soul of the organization.

Known for engaging communities striving to build better lives for themselves and their children, the local sites respond to these needs with a broad range of programs and services.

At the ABCD Mattapan Family Service Center, neighbors access a range of services including: homeownership support, utility bill advocacy, English for Speakers of Other Languages (ESOL), food stamps/SNAP, fuel assistance, Head Start, Tax Assistance (VITA).

Continued on next page





Our neighborhood centers are the **heart and soul** of the organization.

In addition:

ELDER SERVICES include weekly exercise classes, educational classes, recreational activities and group outings. Senior Brown Bag, and food and nutrition programming.

IMMIGRATION SERVICES, which, along with civics classes, citizenship and naturalization support, and English for Speakers of Other Languages (ESOL), include a range of related assistance.

WELLNESS WAGGIN' – high quality, low cost pet wellness delivered via a mobile veterinary unit outfitted with an exam room and a surgical suite, in partnership with the **Animal Rescue League of Boston**.

FORECLOSURE PREVENTION PROGRAM

When low-income Boston residents are at risk of losing their home, the team, based at the ABCD Mattapan Family Service Center, helps with much-needed mediation, advocacy, financial education and resources. Thanks to additional funding from the American Rescue Plan Act and the Coronavirus Relief Fund, ABCD provided 72 clients with \$25,000 each to pay off a portion of their mortgage and utility bills to help them achieve greater financial stability.

In total, we were able to assist 100 clients by reviewing their mortgages to see if they could get a better rate, helping with budgeting, and referring them to other services like ABCD's fuel assistance.





SEE HOW WE HELP PEOPLE REALIZE THEIR UNLIMITED POTENTIAL

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REDUCE HUNGER

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"Rising inflation and grocery prices have threatened the food security of local families. We have to be forward-thinking to expand our services as efficiently as we can to reach as many people as we can."

- Nick Owen, Program Director, Food Insecurity

Record inflation and the continued consequences of the COVID-19 pandemic have made it even harder for residents to put food on the table. In response, ABCD ramped up our food assistance programs. From offering more fresh produce to increasing food access and delivery, we're helping low-income families get the food they need to thrive. We've also increased our focus on providing more choice and culturally responsive food – such as plantains, salmon, and sweet potatoes – in welcoming, accessible environments.

PARTNERING TO HELP OUR COMMUNITY THRIVE

As the recipient of a \$2.5 million Community

Development Block Grant (CDBG), ABCD is able to direct funds to and collaborate with other community organizations to help address COVID-related food insecurity with a focus on providing fresh produce and culturally appropriate foods. For example, ABCD is working with Chinatown Main Street to provide fresh vegetables, fruit, rice, eggs, and other groceries to low-income families.

ABCD FOOD DELIVERY

In addition to introducing our new food pop-ups, we continued our partnership with Stop & Shop's Peapod home delivery service with the support of a federal Office of Community Services grant and CDBG. The service provides \$130 worth of healthy food and essential goods to 600 people who are 55 or older, disabled, and living in a household of 1-2.





overall increase in average food pricing across the nation in fiscal year 2022

Source: WBUR



ABCD GROCERY POP-UPS

To help bring food to people who need it most, our grocery pop-ups are on the move. This year, we expanded our program with CDBG funding in collaboration with the Massachusetts Association of Community Action Agencies.

Offered at no cost to participants, the program offers a full choice, open air market experience on a monthly basis in South Boston, East Boston, Mattapan, and Roslindale. The food is transported to each location via cargo van from our base of operations at the PSF Community Center, which has been outfitted with energy efficient food storage equipment. We are also working to reduce food waste, create custom menus reflecting client preferences, and expand to new locations.



FARMS 2 FAMILY

Our Farms 2 Family program is healthy and thriving. Through this program, qualified residents can sign up for regular CSA packages – fresh produce, eggs, cheese, and other staples – at no cost.

- Dorchester Neighborhood Service Center and Brookwood Farm (brookwoodcommunityfarm.org) – Twenty low-income families received fresh vegetables every two weeks until November.
- East Boston Area Planning Action Council and Eastie
 Farm (eastiefarm.com) More than 180 clients have
 enrolled in this program, which provides 80 bags of
 produce per week to East Boston clients and 70 bags
 per month to Senior Brown Bag clients.



FOOD IS LOVE

During the 2022 holiday season, we put the spirit of giving into action by providing hearty holiday meals to **1,251 neighbors**.



SECURE AFFORDABLE HOUSING

"ABCD has been overwhelmed with the number of requests for housing search and moving assistance. We have had to combine multiple resources to assist in meeting the needs of those in the midst of difficult periods in their lives."

- Anne M. Corbin-Fennell, Director, ABCD Housing & Homelessness Prevention

With rent costs and mortgage rates skyrocketing in Boston and the Mystic Valley, many families are turning to ABCD for assistance. To help people who are homeless or at risk of losing their homes, our team works tirelessly to provide a wide range of housing services. In 2022, ABCD helped 414 families have a place to call home.





ABCD RENTAL AND MORTGAGE ASSISTANCE

As an integral part of the housing landscape, ABCD's Housing and Homeless Prevention Team has been busy fielding requests from local organizations and providers who have clients in need of rent or mortgage assistance. In 2022 ABCD distributed more than \$800,000 in rental and utility assistance provided in the Boston, Everett, Malden and Medford communities since May. With the ending of COVID initiatives such as the Metro Housing Emergency Rental Assistance Program (ERAP), we have increased support of helping clients secure Residential Assistance for Families in Transition (RAFT) funds, City of Boston Rental Relief and emergency housing vouchers.





NEW GRANT TO HELP PREVENT HOMELESSNESS

ABCD was pleased to partner with the City of Boston to provide homelessness prevention and emergency housing assistance services in Boston. Consequently, we broadened our outreach to help more people avoid evictions and homelessness.

MYSTIC VALLEY MOBILE HOMELESS OUTREACH TEAM

ABCD provided emergency support and resources – such as food, hygiene kits, and housing – to 115 homeless individuals throughout the Mystic Valley Area by utilizing the ABCD Homeless Mobile Outreach van. Our team goes directly into communities to help residents determine eligibility for assistance and supports them through application processes.

AFFORDABLE SENIOR HOUSING

Over the years, with funding from the federal Department of Housing & Urban Development's HUD 202 program, ABCD has developed four elder housing complexes in the neighborhoods of Roxbury, Dorchester, Mattapan and the North End, providing 206 units of elder affordable housing for seniors in need.





FEELING SEEN, FINDING STRENGTH, GIVING BACK

MARK SUMMERS

ABCD Housing & Homelessness Prevention

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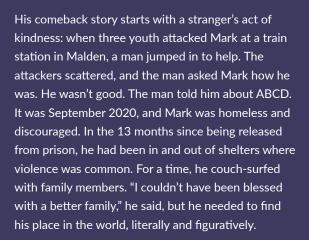
"I find strength in my family, and I'm very grateful to everyone who helped put me on this path," Mark said.

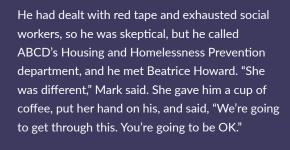
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Mark Summers has dug deep and discovered resilience he didn't know he had. And he's building a life he finally believes he deserves.









As Mark put it, he was triaged: "All of these issues all at once." Beatrice helped him get a copy of his birth certificate and an ID; taught him how to create an email address; helped him get a cell phone; processed an application for food assistance (SNAP), and she put him on several waiting lists for housing. She also helped him complete an application for the federal Rental Assistance for Families in Transition (RAFT) program. It took six months, but they found an apartment, and ABCD was able to help with move-in costs.



He and a roommate lived there for nearly two years, but when the roommate left, Mark could not afford the rent on his own. As he was packing to move, Beatrice called: his emergency housing voucher had come through! Mark praised the entire ABCD housing staff. "They have all been angels, and I will never forget them."

Today, Mark is a Leadership and Visioning Fellow at Thrive, a Lowell, Massachusetts-based nonprofit that supports people preparing to or who have recently reentered society after incarceration. Through his work with the organization, he fosters healing and advances social change by helping others find housing and essential resources, writing the newsletter, and more.



TRAIN FOR TOMORROW'S JOBS



"We meet client-participants where they are and support them every step of their journey."

- Ron Marlow, Director, Workforce Development and Alternative Education

Too often the individuals we serve have been told there's only one way to achieve success. That's why the Employment, Training and Youth Services department works closely with clients to help them explore their options, identify their strengths, and pursue their interests. To help our clients find their footing in the evolving workforce, we've intensified our efforts to connect them with training, job placement, and other career development opportunities.

FIRST STEPS INTO CHILDCARE

Our longest-running job training program, First Steps gives enrollees the opportunity to learn and earn at early childhood education centers. They also take an accredited early education college course and, upon completion of the program, have the opportunity to apply for a position at ABCD Head Start. Over the last several months, we expanded the program's footprint to serve individuals from Greater Boston.



Notably, we have been awarded funding from the Neighborhood Jobs Trust of Boston, the Executive Office of Housing and Economic Development, and Commonwealth Corporation to help stabilize our operations and plan for the future.

We have also continued our longstanding partnership with Urban College of Boston and established new partnerships with Middlesex Community College and Bunker Hill Community College, which will allow us to offer access to college coursework throughout the entire service area.



NORTHEASTERN UNIVERSITY PARTNERSHIP

The Employment, Training & Youth Services department partnered with graduate students in Northeastern University's Master in Public Administration program to better understand how we can achieve greater services impact as the operator of a one-stop career center.



SUCCESS STORY UPDATE: ABRAHAM PARKER

In the 2021 ABCD Annual Report, we featured MassHire Metro North Career Center client Abraham Parker. Five years ago, Abraham came to the U.S. from Liberia with 15 years' experience in database management, but he was under-employed and then, due to the COVID state of emergency, unemployed. In 2022, we learned that the training, preparation, and support he received at MMNC helped him secure a position as a regional manager of operations with a major healthcare company at a salary commensurate with the title and scope of his responsibilities.

Abraham's story sums up ABCD perfectly: we meet people where they are and help them achieve their objectives.



MASSHIRE METRO NORTH CAREER CENTER

As the operator of the MassHire Metro North Career Center (MNCC), ABCD brings extensive experience in workforce development, strong ties to the local community, and an expansive partner network including state-approved training programs that provide free or low-cost courses for job seekers.

The MNCC continues to be the third busiest center in the statewide system, and our team works tirelessly to provide exceptional job training and placement services to residents. To accommodate diverse needs, the program offered both in-person and remote services.

ENGLISH FLUENCY OPENS DOORS TO ECONOMIC MOBILITY

Our English for Speakers of Other Languages (ESOL) programs in Mattapan, Parker Hill/Fenway, and Roslindale were able to deliver both on-site and virtual classes for the first time in two years – helping 309 students rapidly acquire literacy skills. Beyond providing English education, teachers are also a vital lifeline connecting students with much-needed housing support, food, and basic essentials. In particular, the Roslindale Community Stabilization Fund helped sites support students in crisis.

Over the past year, we have also taken critical steps to link our ESOL services to our career center services. As a result, several participants have been hired at local businesses or have begun degree programs at Bunker Hill Community College.



For the past 20 years, ABCD's partnership with English for New Bostonians (ENB) has remained strong and was one of the original 13 grantees. On November 4, more than 300 sponsors, donors, elected officials, and friends came together to support, celebrate, and recognize the important work that ENB and their partners have done.



CULTIVATE OUR YOUTH

"As we entered the 'new normal,' we were able to provide many career development opportunities – whether it was helping a teenager get her first job or a young adult re-enter the workforce."

- Jessica Rosario, Deputy Director, Workforce Development

We're committed to helping young people prepare for the future they envision. By connecting with schools, businesses, and community partners to provide career development programs, we help youth earn, learn, and achieve success. The COVID-19 pandemic forced us to transition programs to virtual environments, but in 2022, we were able to offer many hybrid and in-person opportunities. Over the past year, we have stabilized our youth services programming and expanded operations into the Mystic Valley and Metro North Areas.

YOUTH SERVICES

CAREER EXPLORATIONS offers older and out-of-school youth opportunities to explore careers through training and work experience. In 2022, they participated in training for culinary, early childhood education, and home health careers.

HOPES, funded by the U.S. Department of Labor and the National Restaurant Association, offers training in the culinary field to youth involved in the criminal justice system.

SUMMERWORKS places under-resourced Boston and Medford youth in paid positions at nonprofit employer sites. In 2022, 413 youth were placed at a worksite over a six-week period. In addition, ABCD held workshops on interviewing, budgeting, and other job-readiness skills.



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WORKSMART offers eligible Boston high school students academic support, career-readiness, mentoring, and supervised paid internships. This year, 75 youth participated in the program. Notably, the NBA Foundation gave us a generous award which will help significantly expand the program.

YEA! (YOUTH ENGAGED IN ACTION), supported in part by Capital One and Junior Achievement, provides a meaningful summer experience for income-eligible 13-year-olds. This year, students completed a one-week virtual course in civic engagement, financial literacy, job-readiness, dismantling racism on the police force, and online safety training. We also partnered with summer interns from Emmanuel

College who helped facilitate the program.





EDUCATE AND EMPOWER

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"By forging powerful connections with our students, our teachers and staff help them work toward a brighter future."

- Sherann Jackson-Alkins, Head of School/Director, University High School

UNIVERSITY HIGH SCHOOL

Designed for students who have struggled in traditional settings, University High School — which ABCD operates in partnership with Boston Public Schools — provides a place where young people can thrive. In 2022, the dedicated staff went above and beyond to help meet unprecedented need for everything ranging from food to mental health counseling to laptops for home learning. Against all odds, the students of University High School rose to the challenge to continue their education and pursue their goals.





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"I feel excited. My life is actually starting. I want to go to college for business, and thanks to this school, it brought me to it.".

- Jordin, graduate, ABCD University High School



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WILLIAM J. OSTIGUY RECOVERY HIGH SCHOOL

Operating in partnership with Boston Public Schools and the Gavin Foundation, ABCD's Ostiguy High School serves young people impacted by substance use and abuse. Dedicated to meeting students where they're at, the team at Ostiguy High School helps students change their relationship with drugs and alcohol. Beyond the walls of Ostiguy High School, the team works directly with students at Boston Public Schools through their innovative Prevention Project, which provides:

- Substance use education groups
- Access to enrichment activities like cross fit, rowing, and drama
- Stipends for student participation
- Staff support on substance use policies and procedures
- Direct connection to referral sources for additional services

"

"I have never seen a group of graduates who have overcome so many challenges to earn a diploma."

- Roger Oser, Principal, Ostiguy High School

"I never thought I would make it to the age of 18 alive and now here I am. I managed to get my education all while getting the mental health that I needed. You will never find a teacher who cares as much as the teachers here."

- Kris, graduate, Ostiguy High School



FORGING POWERFUL PARTNERSHIPS

Ostiguy High School is continuing its partnership with the Eskolta network to provide professional development to support anti-racist work during the 2022-2023 school year. In addition, ABCD has facilitated a partnership with Emmanuel College to help identify ways to better reach and serve Black and Latinx students.

MULTI-YEAR GRANT SUPPORTS STUDENTS IN RECOVERY

In 2022, Ostiguy High School received an additional \$447,000 multi-year grant building on the \$324,000 multi-year grant received from the Massachusetts Department of Public Health Bureau of Substance Addiction Services in 2021. These grants will help us continue to expand our comprehensive year-round, after-school, and out-of-school services and supports for youths with substance use disorder.



GIVE CHILDREN A HEAD START



"Our staff are the heart of Head Start. This year, we focused on recognizing staff for their tenure, achievements, and the incredible impact they make on the children we educate."

- Flossy Calderón, Director, ABCD Head Start & Children's Services

HEAD START & CHILDREN'S SERVICES

Head Start & Early Head Start is more than early education and care; it is a proven comprehensive family development program focusing on school readiness, social and learning skills, nutrition, physical and family wellness, and intensive parent engagement from the time children are infants — when the brain develops fastest — through age 5. Primarily funded by federal funding, with matching funds from state and private dollars, we've been able to center our efforts on both student and staff development. ABCD is also able to offer full day free year services through the Department of Early Education and Care Subsidy system.



INVESTING IN OUR WORKFORCE

Head Start kicked off the school year with its City-Wide Professional Development Day on August 15. Our staff members were excited to be together in person again and enjoyed the workshops on wellness at home and work.

Staffing shortages, turnover and low salaries continued to contribute to the workforce challenges faced by ABCD Head Start & Children's Services and other early education and care programs nationwide. ABCD Head Start continued to advocate for increased investment in staff salaries, to ensure that those serving our youngest and most vulnerable children and families are properly and competitively compensated. We were fortunate to be awarded grant funding from several sources to increase salaries and provide retention bonuses to our dedicated and passionate staff.



Notably, we received support from the federal Office of Head Start American Rescue Plan Act (ARPA); Cost of Living Adjustment (COLA); Quality Impact funding; Head Start state supplemental funding, and Commonwealth Cares for Children (C3) funds from the Massachusetts Department of Early Education and Care (EEC). We also received a \$150,000 Catalyst gift from the Wellington Management Foundation and a \$350,000 grant from the Stimulus and Stability Funds for Childcare Centers under the City of Boston Mayor's Office of Early Childhood.



KEEPING STAFF AND STUDENTS HEALTHY

In March, we rolled out the "COVID Test at-home" program to send test kits home to staff and families who were exposed to the virus. This proactive testing helped us keep more classrooms open and more students healthy.









IDENTIFYING OUR STRENGTHS AND CHALLENGES

Our 2021-2022 Annual Self-Assessment Report documented progress made toward our program goals as well as identified strengths and areas for growth. Notably, we found that 83% of survey respondents feel that ABCD provides opportunities for promotion and career growth – an increase from prior years.

In light of the survey findings which showed that children, families, and staff are facing many challenges, we developed the following goals for the 2022-2023 program year:

- Create and enact a comprehensive Wellness Plan that addresses the needs of children, families, and staff
- Engage with the larger ABCD agency to develop a strategic marketing and recruitment plan to attract and hire qualified staff

RESEARCH INITIATIVE: MATERNAL DEPRESSION AND PRESCHOOL OUTCOMES

We are embarking on a multi-year research project – Improving Preschool Outcomes by Addressing Maternal Depression in Head Start – with Dr. Michael Silverstein of Brown University and Boston Medical Center, funded through NIH. In this program, family advocates will conduct a screening related to maternal depression symptoms with mothers of enrolled children. Dependent on the results, mothers will be referred to the appropriate mental health resource or the Problem Solving Education intervention (PSE), which will be provided by two newly hired ABCD staff who specialize in the intervention.



DIALOGUE WITH OUR ELECTED OFFICIALS ON THE STATE OF EARLY EDUCATION AND CARE

Dorchester Head Start at Geneva Avenue welcomed U.S. Senator Elizabeth Warren and Boston Mayor
 Michelle Wu for a tour and roundtable discussion with parents and staff.

Senator Warren and Mayor Wu thanked them all for their commitment, passion and perseverance and reiterated their continued support for more investment in Head Start and early education at the federal, state and city levels.

Medford Head Start & Children's Services welcomed Assistant Speaker Katherine Clark to celebrate the
opening of the new center.

Congresswoman Katherine Clark toured the center and met with parents and staff to talk about the challenges within the early education system and the importance of investing in childcare.

• State Senator Jason Lewis, Representative Paul J. Donato, and Representative Steven Ultrino visited Malden Head Start in March.





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CHILD CARE CHOICES OF BOSTON (CCCB)

CCCB is the Child Care Resource & Referral agency for Boston, Brookline, Cambridge, Chelsea, Everett, Revere, Somerville and Winthrop. CCCB plays a key role in making child care work for everyone by providing support, resources, technical assistance, training and child care expertise to a very diverse community of several thousand families and child care providers.

CCCB connects low-income parents to state-subsidized financial assistance to help pay for childcare and out of school-time programs so they can continue to work or attend school. In 2022, CCCB distributed approximately \$60 million in state-funded child care vouchers to nearly 5,000 families with more than 7,200 children.

We help families save time, money and confusion by navigating the twists and turns of the complicated road to high-quality, affordable child care choices.

We support child care providers by serving as a critical educational, advising and administrative resource.

families with 784 children received direct information and referral services to help them make an informed choice about child care services.







FROM HEAD START STUDENT TO PARENT TO DIRECTOR, MONICA FEULO FOUND HER HOME

MONICA FEULO

Center Director ABCD Head Start Roslindale & Hyde Park GG

"I felt so loved, and I loved going every day," she said. All of her neighborhood friends also went to Head Start, so it felt like one big happy family.

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P. 18 ABCD ANNUAL REPORT 2022

ABCD Head Start has always felt like home to Monica Feulo. The director of two ABCD Head Start early education centers, she first came to know the program as a toddler: her mother enrolled her in ABCD Head Start in South Boston where one aunt was a teacher and another was a cook.



"I felt so loved, and I loved going every day," she said. All of her neighborhood friends also went to Head Start, so it felt like one big happy family.

In 1996, when she was 17, she would pick up her little sister at the ABCD Head Start she had attended. Her former teacher, Diana Perry, soon hired her as an integrative aide. Monica went on to earn a bachelor's degree in early childhood education from Fisher College and she is close to completing coursework for a master's degree. She has steadily risen through the ranks, becoming a teacher, an assistant director and, in 2018, a center director.

Reflecting on her 26 years with the organization, Monica adds, "I feel like I was never not involved."



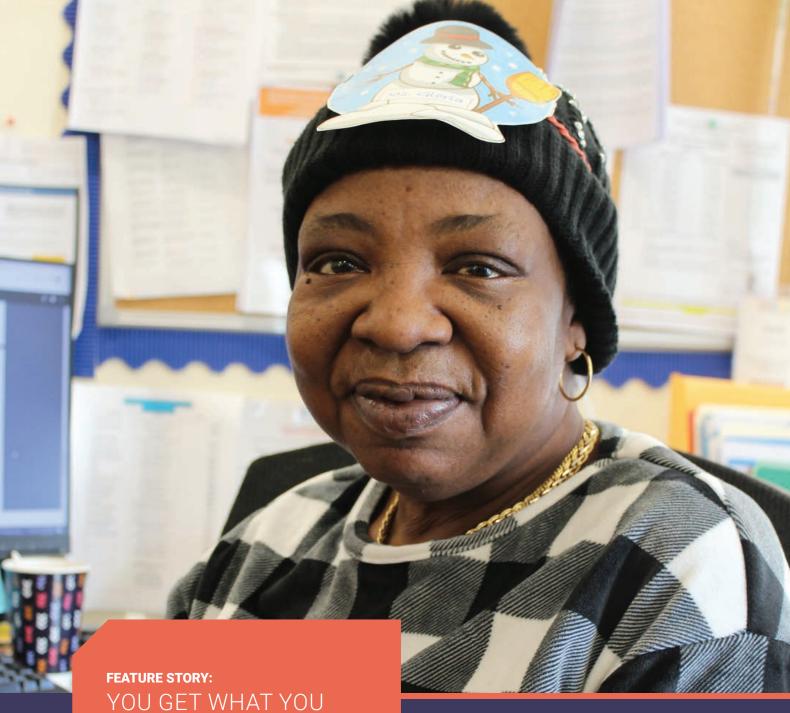
Head Start is a federally funded early education and care program, a family development initiative that offers under-resourced families comprehensive services including nutritious, culturally-responsive meals and snacks, health screenings, social, emotional, and developmental support, in addition to family services. And by encouraging parent engagement and fostering relationships, Head Start strengthens families and creates close-knit communities.



Monica can empathize with Head Start parents because she was one. Many have low-wage jobs with unpredictable schedules; many deal with unstable housing or homelessness; many have to navigate the systemic barriers of racism and bias. Despite these daunting challenges, Head Start parents are resilient, and they turn to the program as a hopeful and proven path to a better future. Case in point: Monica's daughter Marissa went to ABCD Head Start. Now 22, she's in college studying to become a nurse.

With her own experience in mind, as a center director, Monica continues to encourage parents to participate in ABCD's Head Start Classroom Support Trainee program, which requires 25 classroom hours each week while earning the credentials to become teacher assistants. Like many other dedicated coworkers, Monica supports the parents to become ABCD employees. Some are now teachers, supervisors, and family advocates.

What keeps her going? She's inspired by her staff – "each and every one of them." She points to the leadership of Flossy Calderón, director of ABCD Head Start & Children's Services, as another motivator. "I do feel blessed in many ways," Monica said.



GIVE: MUTUAL CARING AND RESPECT HAVE SHAPED MISS GLORIA'S HEAD START CAREER

GLORIA HECKSTALL

ABCD Head Start Family Advocate

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She is encouraged by the progress the children make. "They love coming to school!"

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—■ P. **20** — ABCD ANNUAL REPORT 2022

As a mother whose seven children attended ABCD Head Start, Gloria Heckstall brings deep insight and compassion to her role as a family advocate. Gloria started her ABCD journey at the Parent-Child Center in 1981 with her two sons Lenell, age 2, and Leon, 6 months. There, she and other mothers took parenting classes, participated in activities or simply enjoyed the quiet space while their children were in class. In 1986 she enrolled her son Robert at the ABCD affiliate St. James Educational Center in Roxbury. It was run by the late and beloved Rev. Cornelius Hastie.



Her experience as a Head Start parent "was wonderful," she said, and as she got to know the teachers and staff, she was soon pursuing an associate's degree in human services and a certificate in early childhood education at Urban College of Boston (UCB). In 1986, she joined St. James as a teacher's aide.

In 2004, Gloria and her family endured an unimaginable tragedy when her 23-year-old son Leon was killed, the victim of street violence. Gloria felt lost, barely able to cope. But Rev. Hastie wouldn't accept her resignation. "He and ABCD gave me the strength to bounce back."

Her UCB instructor Nancy Daniels encouraged her to continue her education, and Gloria went on to earn a bachelor's degree in early childhood education from Endicott College.

She was promoted to teacher and enjoyed that role for ten years. At that point, she found herself wanting to explore new territory. Heading into summer break, she talked to her director about other positions, but nothing was available. But as summer came to a close, her director called to say the family advocate position had unexpectedly become available, and Gloria jumped at the chance.

In this role she covers a lot of ground. One day she's helping a mom manage her child's health screenings and the next she is guiding a parent with a job search. The responsibilities are varied, but they all contribute to the health, happiness, and stability of families.

During her time with St. James and ABCD – she now works at the ABCD Savin Street Head Start in Roxbury – she has seen changes for the better, but also for the worse. Like many major cities across the country, affordable housing is hard to come by in Boston. "Homelessness is on the rise. We have so many families in shelters," she said. She and other staff refer them to ABCD's Housing and Homelessness Prevention department and to other agencies to seek relief.

Even with today's challenges, Gloria seizes on the positive. Every day, the children welcome her with "Good morning, Miss Gloria!" "It makes my day," she said. And she is encouraged by the progress the children make. "They love coming to school!"

Gloria has high praise for ABCD's past president/CEOs, Robert M. Coard and John J. Drew – the latter a Head Start parent, himself. But she is excited about the future with one-time Vice President of Head Start Sharon Scott-Chandler having become ABCD's president and CEO in 2022, and Flossy Calderón now serving as director of ABCD Head Start & Children's Services. "They see it from a mother's perspective," she said.

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ACHIEVE FINANCIAL STABILITY

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"In Boston alone, there are more than 115,000 people at or below 100% of the poverty line, and thousands more are struggling to make ends meet. We help families work toward a more secure financial future."

– Bianny Suncar, Director, ABCD Mattapan Family Service Center

We're committed to helping under-resourced residents manage their money and build a secure financial future. In addition to providing free tax preparation assistance, staff and IRS-certified volunteers also offer financial checkups to help clients review their credit reports and learn new strategies for paying down debt.



VITA: IT TAKES A VILLAGE

Led by the City of Boston, ABCD and a host of other community partners and volunteers make up the Boston Tax Help Coalition. ABCD, which played a role in founding the coalition in 2001, also partners with MASSCAP, the Massachusetts Association of Community Action Programs, to serve additional Massachusetts communities as part of the Internal Revenue Service Volunteer Income Tax Assistance (VITA) program.

For these taxpayers, free tax preparation can mean the difference between paying their rent and being at risk of losing their homes; it can help not only with immediate expenses like food and medication and utility bills, but also help families save money for stability and wealth building.

HELPING OUR NEIGHBORS FILE THEIR TAXES

Our team of 75 IRS-certified ABCD volunteers working at 11 of our neighborhood sites helped submit tax returns for taxpayers from Boston, Everett, Malden, and Medford.



2,653

Tax returns completed



\$6,431,747

Total federal and state refunds



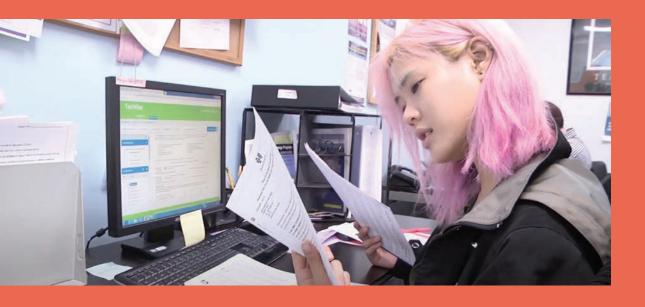
\$1,454,056

Total Earned Income Tax Credit



\$72,597

Total Child Tax Credit









WANT TO MAKE TAX SEASON EASIER FOR LOW-INCOME FAMILIES?

Become a VITA volunteer. Your training is **free**, and you'll become an IRS-certified tax preparer who can help assist families in your community. Contact us at **617.348.6591** or **volunteer@ bostonabcd.org** for more information.



CARE FOR OUR ELDERS

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"Many of our Foster Grandparents were excited to return to in-person service, and the students were even more excited to see them in the classroom again."

- Anne M. Corbin-Fennell, Director, Elder Services/AmeriCorps Seniors

Our team helps thousands of seniors live active, meaningful lives. Not only do we reach out to seniors in need of assistance, we also actively engage elders from all walks of life who are interested in giving back and building community. There's no substitute for human-to-human connection, and in 2022, we were thankful to be able to welcome more seniors back to our food access centers and classrooms.



409 elders served by our Senior Brown Bag program

ABCD FOSTER GRANDPARENTS

After two long years, several Foster Grandparent volunteers returned to in-person service in early education settings in late March. On average, our Foster Grandparents spend 20 hours a week sharing their compassion and wisdom with children facing extraordinary challenges including poverty, learning disabilities, and even homelessness.

HELPING THOSE IN NEED

ABCD's Mattapan, Roxbury/North Dorchester, and North End/West End locations enlisted senior volunteers through the City of Boston's Age Strong Retired and Senior Volunteer Program (RSVP) to assist with community outreach. We're grateful for their assistance – particularly with our food access centers and Senior Brown Bag delivery programs.







BUILDING DIGITAL SKILLS

In partnership with Tech Goes Home, a community program focused on fundamental digital skills for adults, seniors are building their knowledge at the East Boston Area Planning Action Council. In the first session, eight seniors completed the course and received Chromebooks.

TOGETHER AGAIN

We were excited to honor and recognize the resilience of our volunteers through the virtual Foster Grand Parent celebration in March. Volunteers welcomed the opportunity to be together and looked forward to the possibility of beginning in-person meetings again.

AMERICORPS COMES TO ABCD



The ABCD Foster Grandparent staff hosted a successful roundtable event with the national **AmeriCorps CEO**, **Michael D. Smith** and other AmeriCorps Seniors leadership. During Smith's visit, he discussed the benefits of seniors volunteering and welcomed program feedback from senior volunteers from ABCD and other Boston programs.



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"We've expanded our support to better reach populations who have been historically underserved, such as people struggling with substance use disorders."

- Nancy Palladino, Director, Health Services

In Boston and across the United States, pervasive health inequities are driven by the interaction of several factors including racism, poverty, and residential segregation. To improve health equity, ABCD supports low-income residents through public health promotion and disease prevention programs, including Title X family planning and other preventive health services.

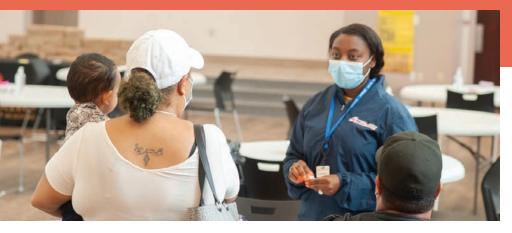
This year, we had the opportunity to strengthen long-standing partnerships and build new ones. From traditional hospital-based sites to community health centers to school-based sites, we partnered with a multitude of organizations to better support our community's health needs across a broad geographic area.

IMPROVING REPRODUCTIVE & SEXUAL HEALTH EDUCATION AND SUPPORT

For 50 years, ABCD FAMILY PLANNING has provided reproductive health services including comprehensive clinical and counseling services to clients in the Boston area. In light of the Supreme Court's decision to overrule Roe vs. Wade, our team has been working closely with allies to advocate for and protect women's rights. On July 20, 2022, President and CEO Sharon Scott-Chandler published a statement asserting ABCD's unwavering commitment to women's reproductive rights.

In 2022, we evaluated the outcomes of ABCD's Community Assessment Report and Strategic Plan to help identify any gaps in service and opportunities to deepen our impact on the lives of low-income communities. We found that there was a substantial need to increase outreach to people with substance use disorders. To help meet the need, we expanded the scope of work for three subrecipient agencies – Boston Medical Center, The Dimock Center, and Codman Square Health Center – by coupling family planning services with on-site substance use treatment and crisis stabilization programs.

To continue to deepen our community outreach, we were also able to re-engage several former Boston Family Planning partners, such as the Boston Children's Hospital Adolescent Clinic and Young Parenting program.





ABCD served more than 14,700 clients, 85% of which were at or below 100% of the FPL, 67.2% of which were racial minorities and 23% of which were clients under the age of 20. ABCD provided sites through a network of 13 healthcare partners at 21 locations. ABCD also provided training to approximately 170 individuals providing family planning services, on wide ranging topics like Introduction to Family Planning Training, HIV Education for Health Workers and Family Planning for Advanced Practice.



ABCD FAMILY PLANNING TRAINING INSTITUTE

We continue to refine our training on family planning, reproductive health and sexuality education for health care providers, counselors, educators and community health workers.

REACHING NEW POPULATIONS

We partnered closely with Victory Programs' mobile prevention team to help reach high-risk communities – such as sex workers and people with substance use disorders – to provide valuable family planning and sexual health counseling.

COMMUNITY-BASED PREVENTION PROGRAMS reach

youth and adults who may not use — or trust — conventional sources of care and information. They include: 3 Steps in 30 Days, Know Your Status, Safer is Sexy, Healthy Love, and Lower the Sound.

HELPING YOUTH EMBRACE HEALTHY LOVE

In 2022, ABCD brought our Healthy Love workshops to the students of Codman Academy. In this series of six one-hour workshops, students learned about several important topics including boundary-setting, sexual orientation, HIV/STI prevention, and birth control. In addition, we worked with school educators to launch a workshop series designed to help parents learn about our sexual health curriculum and become empowered to be sexual health educators for their children.



ABCD SUPPORTS THE E.M. KENNEDY COMMUNITY HEALTH CENTER

ABCD partnered with the E.M. Kennedy Community Health Center to serve the Worcester and Milford communities. During 2022, we provided support during 1,100 visits.

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UNIQUE PARTNERSHIP FOSTERS BETTER HEALTH AND HEALTHY RELATIONSHIPS AMONG BOSTON YOUTH

CODMAN ACADEMY, CODMAN SQUARE HEALTH CENTER, AND ABCD FORGE SUCCESSFUL MODEL

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"Parents teach their children values, and we provide scientific knowledge and evidence-based tools," Chetna Naimi, MPH,
Partnership Director, Codman Academy &
Codman Square Health Center, said, adding,
"We've built trust. Students are reaching out to us, and teachers are seeing the impact of this work. We know these interventions are working."

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In 2017, ABCD forged a unique partnership that empowers young people, putting them on the path to better health and healthy relationships, while serving as a model for communities nationwide.



Chetna Naimi, MPH, partnership director with Codman Academy and Codman Square Health Center (CSHC) in Dorchester, met with ABCD Health Services managers and, adapting the Advocates for Youth: Rights, Respect, Responsibility curriculum, they developed a program that students, parents, and educators have embraced.

"Community health centers and schools don't usually work together," Chetna said. But Codman Academy and Codman Square Community Health Center are in the unique position of sharing a campus, and each institution's mission and vision center on the holistic well-being of every member of the community. That community is comprised of residents of Boston's Dorchester, Roxbury, Hyde Park, and Mattapan neighborhoods.

Add community action agency ABCD to the mix, and you have a powerful combination of expertise and resources. ABCD provides funding, instructors, instructor training, and consultation.

Chetna is quick to praise the work as a collaborative effort that makes the school "the epicenter of teaching a good, healthy lifestyle," she said. That ranges from growing fresh vegetables in the school garden to dental screenings to testing for sexually transmitted infections (STI). The program is especially important for marginalized underserved neighborhoods that were deeply impacted by the COVID-19 pandemic. Considering that students spend the majority of their day in school, "it's the best place to nurture them as whole human beings."

This model program has a few key facets. Students are educated in the classroom, and then they're introduced to the health center. They learn to navigate the process and become comfortable in that setting so they can be confident about communicating with any healthcare provider.

The team that supports these efforts includes Codman Academy's school nurse, certified sexual health instructors, a CSHC family medicine nurse, and X-clinic community health workers, all of whom believe that access to healthcare is not enough; our youth must also have experiential activities to learn how to utilize these resources, advocate for themselves, and seek clinical and preventive care as needed.

Since this partnership began, every school year, students in grades 3 through 12 have received age- and culturally-appropriate sexual health education, parents and families have been engaged, and many adolescents have directly benefited from preventive reproductive services.

Reproductive health can be a sensitive topic, and with 30-40% of Codman students hailing from immigrant families, the team honors cultural differences and emphasizes clear communication and transparency with parents and students alike. To address concerns, they introduced a parent health education series that has been well-attended.

"Parents teach their children values, and we provide scientific knowledge and evidence-based tools," Chetna said, adding, "We've built trust. Students are reaching out to us, and teachers are seeing the impact of this work. We know these interventions are working."



REDUCE ENERGY COSTS

"Gas, oil, and electric rates spiked dramatically in 2022, which put added financial pressure on already struggling low-income households."

– Kathy Tobin, Director, Energy Services

From boiling water on the stove to running a gas oven all day, people are often forced to resort to dangerous alternatives when they can't afford to pay their heating bills. To help residents stay warm and safe in the life-threatening cold of winter, ABCD provides fuel assistance and energy efficiency programs through the Climate Equity & Impact department to help defray the high cost of heat.

FUEL ASSISTANCE

During the 2021-2022 winter heating season, the ABCD Fuel Assistance program received more than 20,000 applications for the federal Low Income Home Energy Assistance Program (LIHEAP). Reflecting the increasing need for fuel assistance, we received 115% more new applications in 2022.

WATER ASSISTANCE

ABCD continued to help income-qualifying households that were in arrears to pay for their water and sewer bills through the federal Low Income Household Water Assistance Program (LIHWAP) funded through the American Rescue Plan.

SENATOR MARKEY COMES TO ABCD

On March 4, 2022, U.S. Senator Ed Markey came to ABCD to discuss legislation that would increase fuel assistance funds, make the program more accessible, and support a transition away from fossil fuels.



SHARON SCOTT-CHANDLER ADVOCATES ALONGSIDE JOSEPH P. KENNEDY III, ALLIES

In July 2022, Former U.S. Rep. Joseph P. Kennedy III of Citizens Energy joined anti-poverty advocates and energy executives to sign a letter calling on President Biden to increase funding for LIHEAP to \$10 billion.





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"Our mission is to help clients embrace electrification and energy efficiency while working to ensure their cost burden doesn't increase."

- James Collins, Director, Climate Equity & Impact

REDUCING ENERGY COSTS, IMPROVING OUR ENVIRONMENT

ABCD CLIMATE EQUITY & IMPACT services provide vulnerable Boston households with heating system and appliance repairs and replacements, weatherization, lighting, and more. Beyond saving millions of dollars a year, these conservation efforts also reduce greenhouse gas emissions. In line with federal and state efforts to reduce fossil fuel use and move toward electrification, in 2022, the ABCD Climate Equity & Impact team was increasingly involved with whole-house heat pump conversions to help reduce clients' energy costs and carbon footprint.

As one of the co-founders of **LEAN** (**Low Income Energy Affordability Network**) and the lead vendor for Eversource, ABCD helped to design and implement statewide programs for **45**,000 low income households under the Massachusetts Green Communities Act. By using local weatherization, heating and lighting vendors, this work also provides jobs and supports the economy. ABCD managed over **\$50** million of support from Eversource Gas and Electric and National Grid and other utilities to improve the heating systems in homes, multi-family apartment buildings and complexes in partnership with local community action agencies across the state.

We have expanded our leadership role statewide in our Heating Emergency Assistance Retrofit Task Weatherization Assistance Program (HEARTWAP) and launched the LEAN Statewide Client Services Center (offering customer access to Spanish, Portuguese, Haitian Creole, French).





587 homes weatherized



Approx. 300 projects completed across 250 sites statewide



\$6.3M Boston budget



65 projects at 38 Housing Authorities



768 single family home projects in Boston

SIGNATURE EVENTS AND CELEBRATIONS

Giving to ABCD is a powerful way to put your values into action. In 2022, we were incredibly grateful to the many friends who donated more than \$3.5 million to fuel our mission to serve low-income residents in the Greater Boston area.

FIELD OF DREAMS

The iconic annual fundraiser Field of Dreams returned to Fenway Park on June 27 and, after an afternoon rainout, concluded on October 18. Thanks to donors' generosity and the Boston Red Sox, Field of Dreams raised nearly \$210,000 for ABCD SummerWorks, a summer program dedicated to placing Boston's underserved youth in paid jobs, starting them on a path toward their dream career.

A special thanks to Red Sox President & CEO Sam Kennedy for opening the park to us, as well as to emcee Tom Caron, Sportscaster/Anchor, NESN; co-chair Peter Damato, CEO, Merchant Resource Group; and co-chair Lew Eisenberg, partner at Cosgrove, Eisenberg & Kiley, P.C, who has co-championed this unique event since its inception 23 years ago. We're also grateful to sponsor teams from Mass General Brigham, Ropes & Gray, TJX Companies, DMB Financial, Boston Children's Hospital, Shields Health Care Group, and Slalom.



On September 21, the action-packed ABCD Hoop Dreams fundraising basketball tournament returned to TD Garden with co-hosts Celtics President Brad Stevens and Globe columnist Bob Ryan on hand for the event. Thanks to the generosity of TD Garden and its President Amy Latimer, Garden Neighborhood Charities, the Boston Celtics, event chair Peter Damato, and participating businesses and friends, Hoop Dreams makes a major impact in the lives of Boston youth. Returning teams included The Varano Group, No Books No Ball sponsored by an anonymous donor, Burlington Motors, and Vertex. New teams included Merchant Resource Group, Encore Boston Harbor, Family Practice Group (Tufts) and Morgan Stanley. Eaton Vance could not join us this year but made a \$5,000 contribution. Together, we raised close to \$100,000 to help support ABCD's youth programs.





HELP YOUR NEIGHBORS REALIZE THEIR UNLIMITED POTENTIAL.

To donate to ABCD, please visit bostonabcd.org/donate or email give@bostonabcd.org.

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CONNECTING WITH COMMUNITY

In 2022, we hosted several inperson events to connect with neighbors and leaders.



Keynote Speaker Secretary Marcia L. Fudge



L-R: Sharon Scott-Chandler, John J. Drew, Sean K. Daughtry

COMMUNITY HEROES CELEBRATION:

60TH ANNIVERSARY DIAMOND JUBILEE

On November 18, we marked our 60th anniversary during the 2022 Community Heroes Celebration. Our diamond jubilee-themed gala welcomed more than 600 guests to honor 16 community partners and volunteers, induct past President/CEO John J. Drew into the ABCD Hall of Fame, and pay tribute to retiring medical director Dr. Gary Gross.

Special thanks to event chair Russell Norris, General Manager of Slalom Boston; keynote speaker Secretary Marcia L. Fudge of the U.S. Department of Housing and Urban Development; and emcee Karen Holmes Ward of WCVB-TV. Check out the festivities at abcdheroes.org.





Entertainment: Tavares



Event Chair Russell Norris

CONNECTING WITH COMMUNITY (CONT.)





BLOCK PARTIES

Neighborhood block parties were held across the city in an effort to engage the community and reconnect with one another. At the Thelma Burns building parking lot, the Roxbury and Dorchester sites combined to host their first annual block party in collaboration with University High School and Walnut Grove Head Start. More than 200 people attended to receive information, enjoy outdoor activities and receive backpacks and other items. City Councilors Julia Mejia and Ruthzee Louijeune were both on hand to enjoy the event.

LEGISLATIVE BREAKFAST

On March 30, 2022, ABCD hosted its annual **Legislative Breakfast** via Zoom to thank legislators for their partnership and share the community's priorities for 2022. Co-chaired by **State Representatives Paul J. Donato and David Biele**, the meeting had legislators, their staff join ABCD staff and board members in attendance.



BLACK HISTORY MONTH VIRTUAL CELEBRATION

The 2022 observance featured guest speaker Karilyn Crockett, Ph.D., lecturer of public policy and urban planning at MIT, author of *People before Highways: Boston Activists, Urban Planners, and a New Movement for City Making*, and the first Chief of Equity, City of Boston. She was joined by racial equity consultant Kimberly A. Truong, Ph.D., founder/principal of XEM Consulting Services. Watch it on ABCD's YouTube channel.





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WELLNESS WAGGIN' CONGRATULATIONS ON 10,000+ APPOINTMENTS!

Animal Rescue League Wellness Waggin' veterinary appointments for ABCD clients' pets

WORKING TOGETHER TO MAKE A DIFFERENCE

In partnership with many local companies, several ABCD neighborhood centers participated in backpack drives to help collect more than 1,000 backpacks to give to students going back to school.

Our WINTER FUND CAMPAIGN resulted in hundreds of coats and donations. This year, we were able to distribute coats for both children and adults as well as connect families with fuel assistance and other services. And our dedicated volunteers made the holidays special for more than 1,700 families in need through our Holiday Toy Drive, which provided 6,500 toys and our Thanksgiving turkey distribution program. The ABCD Adopt a Family Program matched 119 generous donors with 146 families.

It is with deep gratitude that we recognize the countless donors that have contributed to these critical programs.

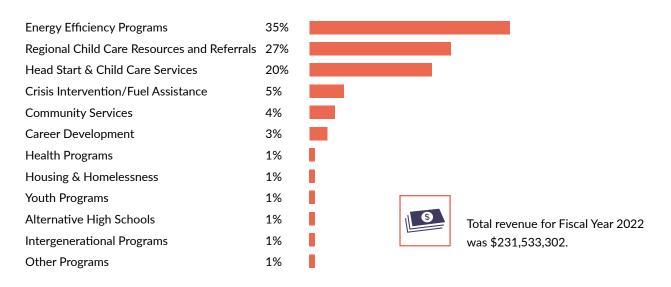




ABCD NUMBERS FINANCIAL REPORT

- 98% of ABCD revenue in FY-22 was dedicated to program expenses.
- Payments made on behalf of program participants were 64.7% of total revenue.
- Contributions and in-kind contributions to ABCD in FY-22 totaled \$3,565,104.
- Administrative costs for ABCD FY22 made up **3.1%** of total costs.

USES OF FUNDS



ABCD FUNDING COMES FROM A VARIETY OF SOURCES INCLUDING:

- · Grants and allocations from the federal government some awarded directly to ABCD and others flowing through the State and City to ABCD programs
- · Funding from the Commonwealth of Massachusetts, City of Boston and utility companies
- Private Foundation grants
- Individual donations

NOTE

The Annual Report features accomplishments made in calendar 2022; however, the financial report reflects ABCD's fiscal year which ended August 31, 2022.



BOARD OF DIRECTORS 2022 – 2023

The heart of our organization, the ABCD Board of Directors helps us shape our strategic vision and respond to the needs of the most underserved and at-risk people in Boston and the Mystic Valley region. This diverse board represents public, private, and neighborhood sectors, with the neighborhood sector making up the majority of board members.

OFFICERS

Board Chair Sean K. Daughtry Vice-Chairs
Nancy Dickerson
Marie Greig
Edward Katz
Rev. Dr. Florence King
James Owens, Jr.

Treasurer Patricia Washington

Clerk Julia Hardy Cofield, Esq. *Assistant Clerk* Jennifer Williams, Esq.

President and CEOSharon Scott-Chandler, Esq.

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Edward Katz — Charlestown

Thelma Burns * — Dorchester

Yvonne Jones — Dorchester

Michelle Sanchez — Dorchester

Rita Covan-Reid — East Boston

Patricia Powers — East Boston

Fatima Villareal — Head Start Policy Council

Judy Ward — Jamaica Plain

Thomas Webb — Jamaica Plain

 ${\sf Lincoln\ Larmond-Mattapan}$

Marguerite Mars — Mystic Valley

Awaiting Designee — North End-West End Maria Ramos — Parkerhill- Fenway

Daniel Roman — Parkerhill- Fenway

Connie Forbes — Roxbury/North Dorchester

*deceased as of November 18, 2022

Mary Keith — Roxbury/North Dorchester James Owens, Jr. — Roxbury/North Dorchester

Marie Greig — South Boston

Awaiting Designee — South Boston

Kathleen Flynn — South Boston Mary Manuel — South End

Dareline Jackson — South End

Caitlin Callahan — Urban College of Boston

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Marvin Venav — NAACP Boston

Shirell Williams — Homes for Families

Nancy Dickerson — BMA TenPoint

Samuel DePina — Boston Public Schools

Patricia Washington — Greater Boston Chamber of Commerce

George Montgomery — La Alianza Hispana

Kristen Rupert — Associated Industries of Massachusetts

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Boston City Councilor At-Large Julia Mejia — Julisa Curet-Rodriquez

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Boston City Councilor At-Large Ruthzee Louijeune — Rodline Louijeune, Esq.

Boston City Councilor Ricardo Arroyo — Faarooq Sahabdeen

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Representative Chynah Tyler — Lynnette Sumpter

Representative Elizabeth Malia — Sean Daughtry

Representative Jon Santiago — Candice Caines-Francis Representative Kevin Honan — Alejandro Camarena

Representative Liz Miranda — Linda Monteiro

Representative Paul Donato — Rev. Dr. Florence King

THANK YOU TO **OUR DONORS**

DONATIONS/GRANTS ▼

Your generosity enables ABCD to empower under-resourced residents to transition from poverty to stability.

\$100,000+

Liberty Mutual Foundation Massachusetts General Hospital Slalom, LLC

Trustees of Charitable Donations for Inhabitants of Boston

Wellington Management Foundation

\$50.000 TO \$99.999

Cambridge Savings Bank Charitable Foundation, Inc.

English for New Bostonians RCN Telecom Services, LLC

The Klarman Family Foundation

The Kraft Family Foundation Mass General Brigham

The Boston Foundation

United Way of Massachusetts Bay and Merrimack Valley

\$25,000 TO \$49,999

Bank of America

Dell Technologies

First Church in Malden Congregational

Massachusetts Association for **Community Action Programs**

Yawkey Foundation

Greater Boston Food Bank

Hamilton Company Charitable Foundation

Linde Family Foundation

M&T Foundation

Mass General Brigham

Michael and Kelly Hogan

Needham Bank

Peter Damato

The Claddagh Fund Charities, Inc.

The Conti Foundation

The SWAN Society in Boston, Inc.

TJX Foundation, Inc.

Wynn Resorts

\$10,000 TO \$24,999

(2) Anonymous

Aaron A. and Polly M. Ford

Berkshire Bank Foundation, Inc.

Blue Cross Blue Shield of Massachusetts

Bushrod H. Campbell and Adah F.

Hall Charity Fund

Cambridge Community Foundation

Charles H. Farnsworth Trust

Charlesview, Inc.

Children's Hospital Ophthalmology

Foundation

CLEARresult

Dedham Savings Community

Foundation

Donna M. Coard

Eastern Bank Foundation

Everett Citizens Foundation

Eversource Energy

Four Corners Development Corporation

John Hancock Life Insurance Company

Merlin One

Morgan Stanley

Shields Health Care Group

State Street Bank

Thomas Anthony Pappas Charitable

Foundation

Vertex Pharmaceuticals

\$5,000 TO \$9,999

(3) Anonymous

ACT Leasing

Alan R. Korpi

Allways Health Partners Holding

Company

AvalonBay Communities, Inc.

Boston Children's Hospital

Boston College Allston-Brighton

Community Fund

Boston Society of New Jerusalem

Bradley and Tracy Stevens

Brookline Bank

Casner & Edwards, LLP

Citizens Bank, Massachusetts

Eagle Bank

Emerson Swan

Enhancing Tomorrow Foundation

Ernst & Young

Family Practice Group, P.C.

Fluid Industrial Associates, Inc.

Gavin Foundation, Inc.

Hark Capital Advisors, LLC

Hemenway & Barnes LLP

HUB International New England,

LLC

John Finley

John P. McGahan

Joliet Foundation

K.S.O. Carpentry

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