

ABCD: BY THE NUMBERS IN FY2021

ABCD assists low-income residents of Greater Boston to stabilize and improve their lives and move out of poverty by providing programs and services at its central offices and through a network of service centers.

*In 2021, these services reached **88,530 LOW-INCOME INDIVIDUALS** representing **78,887 HOUSEHOLDS** and included:*

COVID-19 RESPONSE: ABCD's work during the pandemic showcases

Community Outreach: ABCD Connect, a remote hotline, received 2,938 calls, making 1,133 referrals in 2021, most asking about food delivery, rental assistance, and direct relief.

Housing and Rental Assistance: Provided 837 households with emergency rental assistance to secure their housing during the pandemic.

Direct Relief: Helped 930 households with diverse, pressing needs— including car repair, utility bills, diapers and formula, transportation services and appliance replacement.

Emergency Food Services: Delivered groceries to 736 households reaching vulnerable populations including homebound and elderly residents, and 1,822 grocery gift cards.

ASSET DEVELOPMENT: Helped 2,517 households with free tax assistance.

EARLY CHILDHOOD EDUCATION & CARE: Served 1,962 preschoolers, infants, and toddlers with Head Start. Assisted 6,482 families access child care through referral and voucher programs.

EDUCATION & CAREER DEVELOPMENT FOR ADULTS: Provided 357 individuals with ESOL courses. Enabled 107 students to graduate with Associate's Degrees or certificates. Provided 6,674 individuals with job assistance, helping 947 obtain jobs.

ENERGY ASSISTANCE: Assisted 32,612 households obtain LIHEAP benefits, helped 1,310 lower their energy bills with weatherization services and heating system upgrades, and provided 1,587 single family households with appliance audits and product upgrades.

FOOD SECURITY: Prepared 843,660 meals for children in Head Start, provided 4,773 families with food pantry services, Distributed food to 1,445 elders through the Senior Brown Bag Program.

HEALTH SERVICES: Provided 11,462 individuals with disease prevention and reproductive health care.

HOLIDAY JOY: Distributed 607 holiday toys to families. Provided 820 families with holiday meals, and 111 families participated in the ABCD Adopt-a-Family program.

IMMIGRATION SERVICES: Helped 684 individuals complete US citizenship applications, assisted 238 individuals obtain US citizenship and 228 individuals obtain permanent residency.

YOUTH PROGRAMS: Educated 107 youth in alternative high schools and connected 395 youth with summer employment.