

ABCD FUEL ASSISTANCE

PROGRAM RUNS NOVEMBER 2020 - APRIL 2021

WHAT HAPPENS AFTER YOU FILE YOUR APPLICATION?

After you've submitted your ABCD fuel assistance application, it gets processed at our central office at 178 Tremont Street, 4th floor, in Boston. Here's what to expect:

- Within 25 to 45 days of receiving your application, ABCD will review it for eligibility and completeness.
- If you qualify for assistance, we'll notify you by mail. At this time, we will inform you of the maximum benefit we can apply to your heating bills.
- When we inform you of your eligibility, we also inform your fuel vendor. If you need oil, you can call your fuel dealer directly. If you use gas or electric heat, we will request your current billing from your utility company.
(You do not have to send us any bills after you are found eligible.)
- If you are denied fuel assistance, you may appeal. You must submit a statement to the ABCD Fuel Assistance program requesting the appeal.

The ABCD Fuel Assistance program helps people with their heating bills by making payments directly to the participant's fuel vendor up to the participant's maximum benefit level.

As a participant, it's important to continue to pay your heating bill during the winter, as we pay your vendor based on your usage/consumption up to your maximum benefit. You will not lose any benefits.

Participants whose heat is included in the rent receive assistance based on their benefit level and total monthly rent.

Don't forget to return the Weatherization application you received at the time of intake and, if you're found eligible, take advantage of many energy related discounts and no cost services!

This federally funded program serves income qualifying, elderly and disabled residents in thousands of households every year.



ABCD FUEL ASSISTANCE PROGRAM

INTAKE SITES: 2020-2021

Please call for hours and to make an appointment.
Translation services are available.

BOSTON

ABCD Central Office
178 Tremont Street, 4th Floor
Boston, MA 02111
617.357.6012
TTY: 617.423.9215

ALLSTON/BRIGHTON

640 Washington Street
Brighton, MA 02135
617.903.3640

CHARLESTOWN

John F. Kennedy Center
23A Moulton Street
Charlestown, MA 02129
617.241.8866

55 Bunker Hill Street
Charlestown, MA 02129
617.241.8866

CHINATOWN

Asian American Civic Assoc.
87 Tyler Street, 5th floor
Boston, MA 02111
617.426.9492

DORCHESTER

110 Claybourne Street
Dorchester, MA 02125
617.288.2700

EAST BOSTON

21 Meridian Street
East Boston, MA 02128
617.567.8857

JAMAICA PLAIN

30 Bickford Street
Jamaica Plain, MA 02130
617.522.4830

CITYWIDE HISPANIC CTR

30 Bickford Street
Jamaica Plain, MA 02130
617.506.7917

MATTAPAN

535 River Street
Mattapan, MA 02126
617.298.2045

MYSTIC VALLEY AREA*

18 Dartmouth Street
Malden, MA 02148
781.322.6284

*Malden, Medford, Everett,
Melrose, Stoneham,
Winchester, Woburn

NORTH END/WEST END

1 Michelangelo Street
Boston MA 02113
617.523.8125

ROXBURY/NO. DORCHESTER

565 Warren Street
Roxbury, MA 02121
617.442.5900

PARKER HILL/FENWAY

714 Parker Hill Street
Roxbury, MA 02120
617.445.6000

SOUTH BOSTON

424 West Broadway
South Boston, MA 02127
617.269.5160

SOUTH END

554 Columbus Avenue
Boston, MA 02118
617.267.7400

BROOKLINE

Brookline Senior Center
93 Winchester Street
Brookline, MA 02446
617.730.2777

NEWTON

Newton City Hall
1000 Commonwealth Ave.
Newton, MA 02459
617.796.1420

For other cities and towns in Massachusetts, call 800.632.8175.

bostonabcd.org