



Dear ABCD Family,

I hope this message finds you and your family well.

This week I have received many affirmations of the importance and impact of our work within our communities. We have seen a greater need for food, housing assistance, and human connection - and we have answered the call. These successes are a direct result of your hard work, and for that, all of ABCD and the people that we serve thank you.

Some highlights this week include:

- Our Energy Department is hard at work, taking in 78 new fuel assistance applications over the phone in the last week alone. On average they are receiving and responding to 62 calls a day with requests for deliveries, emergency heating repairs, and updates on application status.
- To date we have received unsolicited commitments of funds to support COVID-19 emergency response totaling \$27,500 from Cambridge Savings Bank, Eastern Bank, Enhancing Tomorrow Foundation, and RIZE Massachusetts. It is gratifying to know that the private sector recognizes and values our efforts on the ground during this crisis.

While so much good work continues at ABCD, I would be remiss to not acknowledge that for many of us, this has also been a hard week. I have heard that some have tragically lost loved ones and friends, and my heart goes out to you and your families. I know all of us are experiencing the weight of stress and anxiety as we worry about our health and finances. If you are struggling, you are not alone. Please know that we are here for you and will try to assist you during this difficult time.

Thank you for continuing to support each other and your communities. I am confident that we will make it through this together, stronger and more resilient than ever.

My best,

John J. Drew