

ABCD: BY THE NUMBERS in FY2017

ABCD assists low-income residents of Greater Boston to stabilize and improve their lives and move out of poverty by providing programs and services at its central offices and through a network of service centers.

*In 2017, these services reached **107,433 low-income individuals** representing **85,952 households** and included:*

ASSET DEVELOPMENT: Helped 5,677 households with free tax assistance.

EARLY CHILDHOOD EDUCATION & CARE: Reached 3,472 pre-schoolers, infants, and toddlers with Head Start. Helped 8,959 families access child care through referral and voucher programs.

EDUCATION & CAREER DEVELOPMENT FOR ADULTS: Provided 680 individuals with ESOL courses. Enabled 150 students to graduate with Associate's Degrees or certificates. Provided 722 individuals with job assistance and helped 646 adults obtain jobs.

ELDER SERVICES: Helped 379 seniors maintain independent lives through case management and other services. Provided 480 seniors with hot meals and snacks. Distributed food to 468 elders through the Senior Brown Bag Program.

ENERGY ASSISTANCE: Assisted 18,064 households obtain LIHEAP benefits, helped 1,507 lower their energy bills with weatherization services and heating system upgrades, and provided 2,155 single family households with appliance audits and product upgrades.

FOOD SECURITY: Prepared 718,268 meals for children in Head Start, reached 4,021 families through emergency food pantries, distributed 684,366 pounds of food, and helped 150 households obtain SNAP benefits.

HEALTH SERVICES: Reached 30,067 individuals with disease prevention and reproductive health care.

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HOUSING & HOMELESSNESS PREVENTION SERVICES: Helped 75 families prevent foreclosure, provided housing assistance and stabilization services to 817 households, and helped 446 households obtain or maintain housing.

IMMIGRATION SERVICES: Helped 702 individuals complete US citizenship applications, assisted 566 individuals obtain US citizenship and 28 individuals obtain permanent residency.

VOLUNTEER SUPPORT: Recruited 1,595 volunteers who donated 231,343 hours to ABCD and our customers.

YOUTH PROGRAMS: Educated 246 youth in alternative high schools and connected 710 youth with summer employment.

HOLIDAY JOY: Distributed holiday toys to 6,500 children. Provided 856 families with 16,215 pounds of food for the holidays through the Holiday Meals Program, and secured 137 families for participation in the ABCD Adopt-a-Family program.

ABCD'S REACH

ABCD supports low-income residents as well as the economy in which they live by investing resources into communities:

- ▶ ABCD serves residents of 126 cities and towns across the Commonwealth, with 20 cities and towns comprising our core service area.
- ▶ ABCD invested \$173 million dollars in the economy throughout the Commonwealth.
- ▶ ABCD employed 978 individuals, making it one of the largest employers in the City of Boston.