

# DREAM



Action for Boston  
Community Development  
2015 Annual Report

# ▶ ABOUT THE COVER

*Every great dream begins with a dreamer. Always remember,  
you have within you the strength, the patience, and the passion  
to reach for the stars, to change the world.*

— Harriet Tubman

At ABCD, we open our doors each day to people struggling against poverty who dare to dream of a better life for themselves and their children...for warmth on winter nights and food on the table...for opportunities for work and education...for a place to call home and a little extra in the bank so a daughter can have a prom dress or a son on a college scholarship can buy books for his classes.

In this report you will meet Andrew who found his way back to life and hope and a dream of a future through the ABCD Ostiguy Recovery High School...Adell with five children, a full-time minimum-wage job and a dream fulfilled when ABCD's help accessing the Earned Income Tax Credit paid for a prom dress for her beautiful daughter...Lany and her two small children saved from eviction by housing advocates and able to dream again within the four walls of their home...Dominique who dreams of becoming a doctor...and Lorena whose dreams may take her from activism in Boston neighborhoods to far-off lands where needs are even greater.

Pope Francis, in his address to Congress, said: *"I am happy that America continues to be, for many, a land of 'dreams.' Dreams which lead to action, to participation, to commitment. Dreams which awaken what is deepest and truest in the life of a people."*

So dare to dream...in this land of dreams praised by the People's Pope...where ABCD strives to provide each day the launching pad for dreams that make a difference for people and communities.

## About ABCD

ABCD is a Massachusetts-based, non-profit human services organization providing low-income residents in the Boston and Mystic Valley areas with the tools, support and resources to transition from poverty to stability and from stability to success. Each year, ABCD serves more than 100,000 individuals, elders and families through a broad range of innovative initiatives and long-established, proven programs and services. For more than 50 years, ABCD has been deeply rooted in neighborhood life, empowering individuals and families and supporting their quest to live with dignity and achieve their highest potential. For more, please visit [bostonabcd.org](http://bostonabcd.org). For the web version of this annual report, go to [abcd2105.org](http://abcd2105.org).

# ► REPORT OF THE BOARD CHAIR



**Governor Charlie Baker** joins **John McGahan**, ABCD Board Chair; **John J. Drew**, ABCD President/CEO; **Sharon Scott-Chandler**, ABCD Executive Vice President and ABCD board and staff members at meeting on promoting financial wellness for low-income people and the role of the Earned Income Tax Credit. Governor Baker increased the state EITC this year from 15 to 23 percent of the federal credit, putting much-needed cash in the pockets of working poor residents.

It has been another challenging and extraordinary year at ABCD!

This summer we proudly celebrated two significant national anniversaries as Head Start and Foster Grandparents turned 50 years old. We join with all of America in heartfelt applause for these vital programs that have brought unparalleled opportunity and joy to children, families and seniors for half a century.

I am privileged to chair ABCD's exceptional 48-member board of directors made up of neighborhood, private and public sector representatives, with the majority representing our diverse neighborhoods. We are proud to be closely involved with ABCD's long-term proven programs and cutting-edge new initiatives that combat poverty and make a difference for people in need in Boston and beyond.

The work of the board this year – and all years – has been outstanding. Board members work through program committees and are an integral part of ABCD's life and work. We are involved in all aspects of the organization's varied programs and initiatives. Many of our board members come from the community through ABCD's local neighborhood boards and bring a closeness to neighborhood needs that is critical to strategic planning, program development and other key elements of the governance process.

Please enjoy this report with its photos and stories that bring to life the work of ABCD and the low-income residents it serves with passion and competence. I am grateful to my fellow dedicated board members, to the outstanding, hard-working staff members and to all the supporters who contribute so much to the life and work of this very significant organization. Thank you for all you do every day to make life better for the most vulnerable among us.

John P. McGahan  
Chair  
Board of Directors



# REPORT OF THE PRESIDENT/CEO AND

**In mid-September, a reporter called ABCD to ask about poverty. The U.S. Census had just released its annual poverty statistics showing that in Massachusetts, from 2013 to 2014, the poverty level remained basically unchanged while median income rose slightly.**

Was this good news, she inquired? Was this a positive outcome for ABCD and its work to combat poverty, to provide those in need with a step onto the ladder of economic opportunity?

Unfortunately, the answer was a resounding “no.” Low and moderate income families are struggling more than ever. The much-heralded economic recovery from the 2008 recession did not reach them. For many, incomes have fallen in recent years, while costs escalate.

Economists state that the gap between rich and poor in America is now at a level not seen since the Great Depression. The slight rise in median income reported in the Census comes from increased wealth for those at the top of the ladder.

We are living in a time of economic stagnation with a widening gap between the haves and have nots. In Massachusetts we have 15,000 millionaires while 11.6 percent of residents or 757,235 people live below the poverty level of \$24,250 for a family of four. In pockets of concentrated inner-city poverty, 40 to 50 percent of mostly African-American and Latino residents live in poverty.

We propose a national renewal of America's long-time commitment to the millions of poor elderly, children and disadvantaged families struggling against all odds to make a better life for themselves and the upcoming generation. We propose a national pledge to combat poverty and provide solid opportunity for those seeking a foothold on the ladder of economic opportunity. We propose a comprehensive, multi-pronged effort by government, private sector and community groups to provide access to affordable housing, living-wage jobs and education tied to real jobs and careers on a scale that will lift lives out of poverty. The need is overwhelming and growing daily.



**Mary Wilson** of The Supremes with ABCD President/CEO **John J. Drew**; **Sarah Ann Shaw**, tireless community activist and Boston's first African-American television reporter, and **Hubie Jones**, renowned social justice leader, prior to the ABCD Community Awards Dinner. Wilson headlined the event at which Shaw and Jones were inducted into the ABCD Hall of Fame.



# EXECUTIVE VICE PRESIDENT



U.S. Treasury Secretary **Jacob Lew** meets with **John J. Drew**, ABCD President/CEO, and **Sharon Scott-Chandler**, ABCD Executive Vice President, during a visit to ABCD.

With housing costs at an all-time high and affordable housing an oxymoron, homelessness in Massachusetts and nationwide remains an intractable problem. On September 15, the Boston Globe reported that in Boston there were 1,259 homeless families living in hotels and motels and 3,233 families in shelters.

At ABCD we have seen the numbers we serve increase from 95,000 in 2010 to 108,000 this year. We see the face of poverty in women heading households and seeking living-wage employment, children in our Head Start classrooms, homeless teenagers in our summer jobs program, immigrants from many lands filling wait-lists for English classes so they may qualify for jobs and educational opportunities. We strive to hold the line, triaging our neighbors to services and programs that help hold their lives together.

ABCD and its network do what it takes, day in and day out, family by family, neighborhood by neighborhood, to improve lives in our communities, our state, our nation. We provide opportunities for education, training, child care, Earned Income Tax Credits that give an economic lease on life. We offer heating assistance and advocate in housing court for tenants facing homelessness. We provide summer and winter youth programs including three high schools this year. We work aggressively to see our youngsters graduate from high school and pursue higher education and vocational training opportunities that mean a permanent pathway out of poverty. We advocate for programs and policies that offer hope, opportunity and the chance for a better life for those in need.

ABCD thanks our outstanding volunteers, including the dedicated members of the ABCD Board of Directors and all our neighborhood advisory groups, our many supporters and our committed, hard-working staff members. All of you – working together – truly make the difference as ABCD strives to provide opportunities for those in need to seek life goals they once considered unattainable and to put individuals and families on the road to stability and success.

John J. Drew  
President/CEO

Sharon Scott-Chandler, Esq.  
Executive Vice President

## ► NEW INITIATIVES

### The ABCD “Front Door”

“Front Door” is a cutting-edge ABCD initiative through which a community membership card is harnessed to a fully integrated computer network to provide better access and services for the low-income individuals and families served at every ABCD site. When customers enter ABCD’s “Front Door, staffers know immediately the full scope of services they have received and can provide needed services and referrals to appropriate resources effectively and efficiently. The overall goal is to streamline the pathway to self-sufficiency and enhance quality of life for the more than 100,000 low-income persons served annually by ABCD. Last spring Governor Charlie Baker visited ABCD and received his own ABCD “Front Door” photo ID card.



**Governor Charlie Baker** wears his ABCD “Front Door” ID card as he talks with ABCD President/CEO **John J. Drew** and **Michael Vance**, ABCD Vice President, Field Operations.



### Mystic Valley

This year ABCD was asked by the state and federal governments to step in and provide services to thousands of low-income families left behind in the Mystic Valley area when a Malden-based organization suffered financial difficulties and closed. ABCD put people and resources on the ground in the affected communities to provide Fuel Assistance, Housing Services & Homelessness Assistance and Head Start programs. More than 6,000 residents of Malden, Everett, Medford, Melrose, Woburn, Winchester and Stoneham received help with heating needs in a bitter cold, blizzard-battered winter. In addition, 53 households in Malden, Everett and Chelsea were assisted with housing services. ABCD Head Start

established sites in Malden and Everett to provide Head Start with comprehensive services for the area’s low-income pre-school children and families. Recently ABCD was designated by the federal government as the official community action organization for the area.

### Changing Tracks

Funded with a \$1 million grant from the federal Department of Labor, the **Changing Tracks Initiative** aims to reduce barriers to treatment and increase employment opportunities for court-involved young people of color affected by substance abuse. Changing Tracks assists juvenile justice-involved youth through the application of an intensive case management model helping participants access gainful employment, education resources and mentorship services. These supports are aimed at preventing individuals from being expelled from school, incarcerated, or remaining court-involved with the ultimate goal of diverting youth from the “school to prison pipeline.” In the ABCD project, multiple collaborations are connecting youth with integrated workforce development and substance abuse treatment services. Training focuses on six high-demand industries: building trades, early care and education, culinary arts, hospitality, criminal justice and health care.



Changing Tracks participants meet with Police Officer Kenneth Grubbs at the Mattapan Library to address how to strengthen the relationship between you and police, (l-r) **Officer Grubbs**, **Rodney Mason**, Changing Tracks Youth Employment Specialist **Gregory Jacques** and **Jonah Rodriguez**.





WorkSMART enrollee **Leslie Oller Baez**, age 19, of Roslindale, with children at Village Preschool where she works 15 hours a week.

## WorkSMART

ABCD's new WorkSMART program surrounds inner-city teens with the support systems to stay in school and graduate while providing work experience that motivates them to pursue higher education and careers. A partnership with the Boston Public Schools, WorkSMART offers year-round, supervised, paid work experience with comprehensive case management and tutoring support to BPS students from low-income homes. Youth must stay in school to qualify. Parents and teachers are heavily involved in the program, and outreach includes connections with clergy, law enforcement, courts and community organizations. WorkSMART teens work 15 hours a week for 14 weeks in supervised internships subsidized by ABCD at community organizations, early care centers, health clinics, colleges and hospitals. ABCD is committed to seeing WorkSMART students through to high school graduation and beyond and setting up a college fund for them. Liberty Mutual awarded \$25,000 to WorkSMART this year. "I've been at this a long time and I've never seen youth hurting so badly," said ABCD President/CEO John J. Drew. "This year 10 percent of teens in our SummerWorks program were homeless. We have to give them the tools to stay in school, graduate and move on to careers."

## Dorchester Academy

On September 8, ABCD opened Dorchester Academy in Fields Corner with the mission of turning around a low-performing Boston Public School and providing 150 inner-city, often struggling students with the opportunity and inspiration to succeed in school and life. Dorchester Academy is an innovative learning community operated in partnership with the Boston Public Schools. ABCD is implementing a "wrap-around" education-service model that has proven successful in serving disadvantaged students at ABCD's University and Ostiguy High Schools. With the goal of increasing Dorchester Academy's graduation rate from 40 to 80-plus percent, ABCD is raising private funds to build capacity. A high-profile "Hoop Dreams" fundraiser at TD Garden on September 2 proved hugely successful and ABCD raised \$100,000 for Dorchester Academy. "It's a start," said ABCD President/CEO John J. Drew. "But we need more funds to provide the resources these kids need." At Dorchester Academy, 95 percent of students are from low-income families and 40 percent speak English as a Second Language.



Best Buy's Geek Squad brought technology to life for inner-city students during a two-day gig at the ABCD high schools.

# ► HEAD START, FOSTER GRANDPARENT PROGRAMS CELEBRATE 50<sup>TH</sup> ANNIVERSARIES!

50



Head Start mom and daughter.



Foster Grandmother Ana Luisa Nincuevas, age 80, with children at Jamaica Plain Head Start.

**This year marked 50 years of making a difference for two programs cherished by ABCD and America. Head Start and Foster Grandparents were born out of the creativity and caring of the best and brightest minds of the 1960's War on Poverty. Both programs had their earliest beginnings in Boston at ABCD.**

Since 1965, Head Start has put 30 million low-income children and their families across America on the path to success in school and life. Head Start provides pre-school children from low-income families with the comprehensive educational, emotional, social, health and nutritional services that enable them to enter kindergarten on equal footing with their more affluent peers. Head Start's legacy speaks for itself via a wealth of research and a host of personal achievements.

Foster Grandparents has been called the most heartwarming, mutually beneficial intergenerational program ever created, as low-income seniors share their wisdom and love with children of special needs in schools, child care centers, hospitals and other sites.

Enthusiastic 50th anniversary celebrations for both programs rocked ABCD and Boston-area communities this year!



## ► EARLY CARE AND EDUCATION



City Councilor-at-Large **Ayanna Pressley** with ABCD Executive Vice President **Sharon Scott-Taylor** and Head Start Director **Yvette Rodriguez** at the 50th Anniversary Head Start Celebration on Boston Common.

### Head Start and Children's Services

ABCD's Head Start and Early Head Start programs help more than 2,400 young children prepare for success in school and life by providing high-quality early education. Head Start serves 3-5-year-olds at 26 Boston, Malden and Everett sites; Early Head Start programs at 7 sites support infants, toddlers and three sites support pregnant mothers. ABCD also provides full-day, full-year services to parents to allow them to work or go to school. Head Start is considered the "gold standard" of early education programs, providing comprehensive services – education, health, nutrition, family services – and intensive parent engagement. Parents are leaders in decision-making processes, advising Head Start policy, guiding programs, volunteering in the classroom and advocating for the needs of young children from low-income families.

*The ABCD Head Start investment this year of \$37,304,616 provided: teachers and staff for 2,400 children, space for Head Start classrooms, 4,600 healthy meals per day, learning materials, equipment and professional development, and full-day, full-year care for 255 children*

### Child Care Choices of Boston

Child Care Choices of Boston serves as the Child Care Resource & Referral agency for Boston, Brookline, Cambridge, Chelsea, Revere, Somerville and Winthrop. CCCB plays a key role in making child care work for everyone by providing support, resources, technical assistance, training and child care expertise to a very diverse community of more than 6,000 families and 1,400 child care providers in the service delivery area. CCCB distributes more than \$54 million in state-funded vouchers to more than 10,000 children, and this year nearly 700 children who had been on a wait list for subsidized care received vouchers.

*Child Care Choices of Boston's budget of \$54,033,975 provided: direct payments to 1,400 child care providers who delivered safe, nurturing child care to more than 10,000 children; essential information on child care options to 6,620 parents; training for hundreds of new child care providers.*

---

**ABOUT 90 PERCENT OF A CHILD'S BRAIN DEVELOPMENT OCCURS BEFORE AGE 5. ABCD EARLY CARE AND EDUCATION PROGRAMS PLAY A KEY ROLE IN MEETING ESSENTIAL MENTAL, EMOTIONAL AND PHYSICAL DEVELOPMENT NEEDS FOR CHILDREN FROM LOW-INCOME FAMILIES**



## DREAMING OF A FUTURE

“Without this program I wouldn’t have made it to my 16th birthday.”

— Andrew McCall, age 19

Andrew McCall began experimenting with drugs at age 11 and by age 13 was using heroin. Nothing helped. He went to detox five or six times and was finally sent to a halfway house. They connected him with ABCD’s Ostiguy High School. Then he relapsed and got booted out of the halfway house and Ostiguy. But the second time around something clicked. What made the difference? “The small classes at Ostiguy,” he said. “The people there who actually cared what happened to me. The classmates battling what I was battling.” Andrew graduated from Ostiguy High in June 2015 and is in college now, majoring in criminal justice. He lives at home, works, and coaches his little sister’s 8th grade basketball team. He aims to finish college, be a cop and have a family.

Recently he journeyed to Washington, DC to testify before a Department of Education special committee on the value of recovery schools. Go Andrew!

# ► YOUTH PROGRAMS



Governor **Charlie Baker** takes a selfie with BPD Youth Services Officer **Cynthia Beckford-Brewington** and ABCD SummerWorks teens in the Boston Police Academy program that fosters positive relationships between police and inner-city youth. Boston Police Department Superintendent-in-Chief **William Gross** and other BPD officers also joined in the governor's visit.

## SummerWorks

ABCD's summer jobs program put approximately 1,050 at-risk youth to work this summer in meaningful positions at more than 250 non-profit worksites including hospitals, libraries, child care centers, summer camps and government agencies. Tutoring, mentoring, financial literacy programs and career preparation are part of the summer experience.

## Ostiguy High School

"Ostiguy" is a "recovery high school" — an alternative high school diploma program serving 81 young people struggling with substance abuse. This partnership with the Boston Public Schools and the Gavin Foundation is a national model which recently celebrated its accreditation by the National Association of Recovery Schools.

The "Changing Tracks Initiative" is a community-based diversion program that seeks to significantly improve the life chances of youth of color in Boston affected by the juvenile justice system. Changing Tracks assists juvenile justice-involved youth through the application of an intensive case management model helping participants access gainful employment, education resources and mentorship services. These supports are aimed at preventing individuals being expelled from school, incarcerated, or remaining court involved with the ultimate goal of diverting youth from the "school to prison pipeline".

## Youth Engaged in Action – "YEA!"

Starting youth on the path to financial success and building opportunities for their future is what YEA! is all about. ABCD created "YEA!" in 2013 to provide 13-year-olds from inner-city neighborhoods with a meaningful summer experience. YEA! provides a fun, engaging option for young teens too old for camp but too young to work. The three-week program builds youngsters' financial capability and civic engagement awareness as individuals and online cyber citizens. Teens also learn key job readiness skills and have priority admission to the sought-after ABCD SummerWorks jobs and education program.

## University High School

UHS is an alternative high school for students struggling in traditional public schools. Operated in collaboration with the Boston Public Schools, it offers 85 students a challenging education and a caring environment, featuring a year-round program, small classes and individual support. UHS has an ongoing graduation rate above 90 percent.





City Councilor **Tito Jackson** joins ABCD “YEA!” teens in Council Chambers at Boston City Hall.

## Dorchester Academy

As noted under “New Initiatives,” on September 8, ABCD opened Dorchester Academy in Fields Corner with the mission of turning around this low-performing Boston Public School and providing 150 inner-city, often struggling students with the opportunity and inspiration to succeed in school and life.

## Career Explorations

This program offers 60 older and out-of-school youth opportunities to explore careers in fields that include Culinary Arts, Early Childhood Education, Health, and Building Trades.

## WorkSMART

ABCD WorkSMART is committed to helping Boston teenagers stay in school, graduate and move on to higher education and careers. Students are placed in supervised, paid internships, 15 hours a week and surrounded by a multitude of support systems that spell success in school and life. See “New Initiatives” on page 7 for details.

*ABCD’s Youth Programs investment this year is \$4,367,726, spent on wages for 1,050 SummerWorks youth; the “YEA!” program in civic engagement, financial education and work readiness for 200 13-year-olds; teachers and counselors; and space and resources for three high schools serving 292 students.*



ABCD President/  
CEO **John J. Drew**  
congratulates proud  
high school graduate.

**HIGH SCHOOL GRADS EARN \$6,800 MORE PER YEAR AND COLLEGE GRADUATES EARN THREE TIMES MORE THAN A HIGH SCHOOL DROPOUT. ABCD’S MISSION — CARRIED OUT THROUGH ITS THREE HIGH SCHOOLS, SUMMERWORKS, YEA!, CAREER EXPLORATIONS AND WORKSMART PROGRAMS — AND MULTIPLE NEIGHBORHOOD BASED INITIATIVES — IS TO ENSURE THAT STUDENTS FROM POVERTY-LEVEL HOMES WHO STRUGGLE AGAINST MANY HARDSHIPS HAVE THE OPPORTUNITY TO SUCCEED IN SCHOOL AND LIFE. ABCD’S HIGH SCHOOLS REGULARLY ACHIEVE GRADUATION RATES OF 80–90 PERCENT, FAR HIGHER THAN MOST INNER-CITY HIGH SCHOOLS.**

## ► ELDER SERVICES



**Mayor Martin J. Walsh and Emily Shea**, Commissioner of Elderly Affairs, City of Boston, present ABCD Foster Grandmother **Miriam Manning**, age 91, with an award for her service to children and families at the Mayor's Day of Recognition of National and Community Service. Miriam has volunteered as a Foster Grandmother with ABCD Early Head Start in Dorchester for 22 years.

**ABCD helps older Boston residents stay vibrant, secure and engaged, with the resources they need to enjoy optimum quality of life in their later years.**

*The ABCD Elder Services investment this year was \$1,003,690. Those funds provided stipends for 155 Foster Grandparents who contributed more than 146,000 hours to help more than 800 children, healthy aging services to more than 300 elders, and walk-in assistance and companionship at five neighborhood centers*

### **Foster Grandparents**

This heartwarming intergenerational program gives new meaning to the words “mutually beneficial” as older, low-income volunteers work with children with special needs to the joy and benefit of all concerned. In the ABCD program, 155 low-income seniors assist children with special needs at Head Start, child care centers and public schools, enhancing their school readiness, literacy and mathematics skills.

This year ABCD Foster Grandparents celebrated the program's 50th anniversary with a series of events including live-streaming the national celebration with teenage program participants teaching Foster Grannies to tweet the President as he addressed the nation and a social media campaign to thank the program's important community partners.

### **Food Dollars**

Funded by the AARP Foundation, this initiative reduces food insecurity and brings healthy eating and budget management information to elders in four neighborhoods.





## A DREAM OF HOME

“We were so close to being evicted. I couldn’t sleep at night. Then ABCD’s housing advocates were on the scene. They went to housing court with me. They found funds to prevent the eviction. Without ABCD we would have been in a shelter or on a payment plan I couldn’t afford.”

— Lany Ruiz, age 30

Lany Ruiz is a single parent with two children, ages 1 and 4. She lives in Roxbury and works full-time as a housekeeper at an upscale Boston hotel. When son Joshua was born last year, she received three months unpaid maternity leave. She juggled payments for rent, telephone, car insurance, but fell behind on the rent and received an eviction notice. Someone told her to call ABCD. ABCD housing court advocates went with her to court, accessing rental assistance funds from two non-profit organizations totaling \$3,000 to pay the arrearage and prevent eviction. They also provided referrals to other useful programs. Lany got back to work and caught up on bills. Without this intervention, she and her children would have become one of the state’s painful homeless statistics, struggling to survive in a shelter or motel at a cost of \$38,000 annually to taxpayers.

**KEEPING A FAMILY IN THEIR HOME SAVES TAXPAYERS \$38,000 PER YEAR IN SHELTER COSTS**



# ► HOUSING SERVICES & ASSISTANCE FOR THE HOMELESS

ABCD is committed to assisting homeless households and those at-risk of homelessness within the Boston, Malden, Everett and Chelsea areas in maintaining and obtaining safe and affordable housing or shelter. ABCD housing programs provide comprehensive services with dignity and respect for those we serve.

## Prevention programs

Skilled housing court advocates prevent evictions for more than 200 families each year by providing help in Boston Housing Court. In 2015, the ABCD Housing Counselor worked with 150 households providing assistance that ranged from eviction prevention to housing search services.

## Emergency Housing

### ABCD Scattered Site Shelter

The “scattered site” is a safe, supportive residence where 35 homeless families can each live in their own apartment and work toward a secure future. ABCD counselors help families locate affordable housing, overcome barriers they may face in the application process and access needed resources as they rebuild their lives.

### Allston-Brighton

This program provides supportive services and case management to 150 families and over 300 children living in hotels in the Allston-Brighton Area

## Diversion

ABCD Housing Department, in an effort to reduce the number of families living in hotels and shelters across the state, successfully diverted 27 families to housing out of the 1,388 families approved for shelter.

### ABCD Scattered Site Shelter

The “scattered site” is a safe, supportive residence where 35 homeless families can each live in their own apartment and work toward a secure future. ABCD counselors help families locate affordable housing, overcome barriers they may face in the application process and access needed resources as they rebuild their lives.

## Stabilization

These critical services ensure that once families are placed in their own homes, they remain secure. ABCD offers specialized stabilization services for chronically homeless and disabled individuals.

## Elder Affordable Housing

Over the past several years, with a total of \$28.2 million in HUD 202 funding from the U.S. Department of Housing & Urban Development, ABCD has developed four elder housing complexes in low-income Boston neighborhoods. The four complexes provide a total of 206 units of elder affordable housing: 45 units in Mattapan, 71 units in the North End, 45 units in Dorchester and 40 units in Roxbury. Several of the units are dedicated to homeless seniors.

*The ABCD Housing Services investment this year was \$1,541,854. Those dollars provided leases and operating expenses for 35 units of scattered site housing and services that helped more than 950 families find housing through housing search and eviction prevention.*



Volunteers and staff members with the ABCD Allston-Brighton Neighborhood Opportunity Center Mobile Food Pantry carry donated food into local motels housing more than 150 homeless families.

# ► ENERGY PROGRAMS

**ABCD's energy programs keep vulnerable households safe in the life-threatening cold of New England winters...and make a dramatic contribution to reducing energy costs for low-income families in communities statewide.**



## **Fuel Assistance**

In the harshest winter in decades, with epic cold and snow descending on the Boston area, ABCD was asked by the Commonwealth to step in and provide fuel assistance to Malden, Everett, Medford, Melrose, Woburn, Winchester and Stoneham after the organization serving those towns experienced financial difficulties. ABCD continued to serve low and moderate-income residents of Boston, Brookline and Newton, receiving a total of more than 26,000 fuel assistance applications from those three cities and towns plus its expanded service area north of Boston.

With prolonged colder than normal temperatures as well as a total Boston snowfall of 108.6 inches – the most ever recorded – low and moderate-income families struggled to heat their homes. Public transportation shut down for long periods, keeping workers from jobs and pay checks. The federal allocation provided a maximum benefit of \$1,095, down from \$1,385 the previous winter due to the lack of a state supplement. Despite lower oil prices, that amount filled an oil tank only 1½ times and Massachusetts fuel assistance customers were out of oil before Christmas. Gas and electric rates climbed 30 to 50 percent creating sticker shock when bills arrived. Once again, low and moderate-income families were forced to choose between heat, food and medicine.

Donations from The Boston Foundation, United Way, Brookfield Renewable Power, RBC Wealth Management and many caring individuals helped provide emergency assistance when fuel aid ran out. Utility partnerships allowed ABCD to help hundreds of low-income residents benefit from arrearage forgiveness and discounted rates.

## **Energy Conservation Programs**

Since 1981, when ABCD began implementing weatherization and other energy-saving measures in low-income households, those programs have saved low-income consumers and the public more than \$175 million in energy costs.

ABCD's leadership in energy conservation for low-income households continues following award-winning achievements with partner Action, Inc. in a major utility initiative that brings energy efficiency improvements to hundreds of low-income housing developments in Massachusetts.

With funding of approximately \$30 million from Massachusetts utility companies and in partnership with Low-income Energy Affordability Network (LEAN), ABCD provides energy conservation services to more than 12,000 Massachusetts low-income, multi-family housing units annually. Services include heating replacements, electrical upgrades, refrigerator replacements, shell insulation and air sealing.

ABCD's traditional Weatherization program provides home weatherization services for approximately 1,000 families annually along with 250-plus heating system replacements.

With funding from the Massachusetts Clean Energy Center, ABCD and partners installed renewable technologies such as air source heat pumps and pellet boilers in single and multi-family housing.

*The ABCD Energy Programs investment this year was \$48,375,700. Through those funds, payments were made to 140 fuel vendors to keep more than 16,000 households warm and multiple energy conservation programs were carried out.*

# ▶ ABCD ENERGY CONSERVATION: 1981–2015

## ABCD Pioneers Energy Conservation in Low-income Housing; Efforts Reduce Carbon Footprint, Stimulate Economy, Save \$175 Million-plus

Since 1981, ABCD, working with talented partners, has been at the forefront of energy conservation initiatives in low-income single and multi-family housing in Massachusetts, saving low-income residents and taxpayers more than \$175 million.

John Wells, ABCD Vice President, Energy Services, has provided important leadership to multiple projects, working with partners from community action programs, utility companies and clean energy initiatives. In 2013, Wells received a national award for his contributions to the field.

A few highlights of ABCD's work in weatherization and energy conservation over the years include:



**1981:** ABCD Project Anti-Freeze workshops were held in Boston neighborhoods, providing energy conservation information and distributing more than 10,000 weatherization kits to low-income residents.

In 1982, before being elected to the Massachusetts legislature, Kevin Honan worked for ABCD, where he provided Project Anti-Freeze weatherization workshops.



**1994:** U.S. Secretary of Energy Hazel O'Leary spoke at a press conference in front of a four-family house in East Boston being weatherized by ABCD with funds from the Department of Energy. She released results of a national weatherization study that showed that weatherization saves on fuel costs, puts people to work on weatherization crews and saves the environment by decreasing oil emissions.



**2008:** ABCD played a key role working with Massachusetts utilities to ensure compliance with requirements of the state's Green Communities Act for including low-income housing in MassSave energy initiatives.

**2008:** ABCD and Action, Inc. began the Low-Income Multifamily Energy Retrofit Program (LIMF) funded by the utilities, providing energy-saving measures and lighting upgrades to shelters and multifamily housing. In 2015, Pine Street Inn and New England Shelter for Homeless Veterans both received complete heating systems and domestic hot water replacements with high efficiency systems that filled a critical need and enabled the shelters to continue services without interruption.

ABCD installed this domestic hot water system at the Pine Street Inn shelter in Boston's South End.



ABCD replaced the roof insulation at the Boston Housing Authority Alice Taylor Development in Roxbury. ABCD also retrofitted the development with high efficiency heating and domestic hot water systems and LED lighting.

**2009-2012:** ARRA! With primary funding of \$5 million a year from the American Recovery & Reinvestment Act (ARRA), ABCD worked with the Sustainable Energy Resource Center (SERC) to carry out hundreds of energy-saving projects in Massachusetts multi-family and public housing settings. Installations included solar domestic hot water systems, micro-combined heat and powers systems and super insulation-Aerogel applications. The economic impact rippled down through the community as private contractors were hired to do the work and residents saw fuel savings of 30 percent.

ABCD collaborated with the Low-income Energy Affordability Network (LEAN) and NSTAR to implement statewide energy efficiency improvements for thousands of families in multi-family homes including electrical upgrades, refrigerator replacements, shell insulation and air sealing.

**Boot Camp:** ABCD established the "Mattapan Boot Camp" in a neighborhood facility to train weatherization contractors statewide to meet the huge demand for energy conservation and renewable technology.



**2012:** Solar panels installed by ABCD and partners atop a public housing development for elderly and disabled residents in Jamaica Plain reduced the hot water bill for the complex by 40 percent. This was one of 18 major solar hot water heating projects provided across Massachusetts by ABCD, Action, Inc. of Gloucester and a host of partners.

**2015:** ABCD is working with the Massachusetts Clean Energy Center to further green energy technology, this year providing a "laboratory" demonstration project for the Air Source Heat Pump, a system which transfers heat from outside to inside a building. ABCD has also played a key role in CEC demonstration projects for wind energy and geothermal heating.



Managing these initiatives are John Wells, ABCD Vice President, Energy Services; Elliott Jacobson, Energy Director, Action, Inc.; James P. Collins IV, Manager, ABCD Energy Services; and Kathy Tobin, ABCD Energy Director.





## JUGGLING HER DREAMS

“As a single working mom with four teenagers at home – that Earned Income Tax Credit check can’t come too soon! Last year it meant that my daughter was able to go to her prom. That meant the world to her...and to me. It’s helped me catch up on bills, save for the future, buy a used car that I need now for my new job.”

— Adell Warren, age 50

Adell Warren knows about juggling. She has raised five children while working full-time as a Certified Nursing Assistant. Soon she begins a new position as a Home Health Aide. It’s hard work that she loves, but the pay is barely enough to pay bills and feed and clothe four teenagers. A longtime South End resident, Adell has strong connections to ABCD’s South End Neighborhood Action Program (SNAP) and its programs: job search, SummerWorks, food pantry, holiday help and EITC/Financial Wellness. EITC has been called the nation’s most effective antipoverty program. For Adell and her family it provides a needed boost in a world where low-wage employment fails to lift workers out of poverty.

# ► FINANCIAL WELLNESS



Angelina M. Camacho, ABCD Program Manager, Financial Futures Initiative, helps a customer prepare her taxes.

Part of the ABCD Financial Futures Initiative, ABCD's financial wellness programs provide low-income residents with the knowledge and resources they need to navigate their current financial situation and design a plan to build their future. Participants engage in services to identify their current net worth, build an intentional savings and spending plan, engage in learning opportunities to build their financial capabilities, access resources that help save money and build financial assets to reach their goals for life.

**THIS YEAR THE ABCD-VITA PROGRAM BROUGHT \$8.1 MILLION INTO LOW AND MODERATE-INCOME HOUSEHOLDS AND THE LOCAL ECONOMY.**

## **Volunteer Income Tax Assistance Program; EITC, Child Tax Credit, Senior Circuit Breaker, Premium Tax Credit**

The VITA program at ABCD trained over 140 tax volunteers this year. Working at sites in every neighborhood of Boston, they helped over 5,100 families and brought more than \$8.1 million into local households through federal tax refunds and key tax credits. The ABCD network of VITA sites specializes in finding tax credits that maximize refunds including the Earned Income Tax Credit, Child Tax Credits, Senior Circuit Breaker and the new Premium Tax Credit. With the help of over 100 volunteers, ABCD's VITA program puts critical dollars into the hands of the taxpayers who need it most.

## **Financial Success Passport**

The Financial Success Passport helps low-income residents travel toward their financial life destination. Participants learn money management including how to navigate financial institutions, understanding credit and debt, and save for the future. Additionally, the Passport holder works with a financial partner who provides coaching and individualized counsel.





## DREAMING BIG

“My experience at ABCD Health Services has inspired me on so many levels. The Young Women’s Health Leadership Academy opened a career path for me. I discovered that I love to help people, to educate people, to provide them with choices and resources. My dreams for the future include college and a career path in the health field. Perhaps I’ll be a doctor. Anything is possible!”

— Dominique Florence, age 23

Two years ago Dominique enrolled in the Young Women’s Health Leadership Academy at ABCD Health Services, where she learned leadership skills, health literacy and much more. Only 21 years old, she had experienced painful loss and was unsure of herself and her future. All of that changed as she discovered her own powerful capability to connect with and teach others. She was hired as a Peer Navigator in the YWHLA and then promoted to Health Educator for ABCD’s “Safer is S.E.X.Y.” (Sophisticated Empowered Xtraordinary You) which uses social media to educate community residents about HIV. Now she plans to finish college and apply to medical school.



## ► HEALTH SERVICES



ABCD goes "Red Ribbon" for WORLD AIDS DAY with staff across departments wearing Red Ribbons in remembrance of those who died and to reduce the stigma connected with the illness. The "Red Ribbon Day" was organized by ABCD Health Services.

**ABCD provides community-driven, community-based health promotion and disease prevention initiatives that aim to overcome documented health disparities in low-income neighborhoods and enable all community residents to achieve optimum health and wellness, regardless of income levels. ABCD health programs combine the best of current science with community-developed strategies to improve quality of life for those faced with economic hardship.**

### **Family Planning Services**

ABCD Family Planning clinical services are delivered in 51 primary care sites and reach more than 29,000 men, women and teens in Boston, Cambridge, Somerville, Quincy, Waltham, Everett, Malden, Revere and Chelsea. Services include contraceptive provision; pregnancy testing and counseling; assistance with achieving pregnancy; basic infertility, preconception-health, and sexually transmitted disease screening and treatment. These services are accessible, client-centered, effective, efficient, equitable and evidence-based.

Education and Outreach Programs provide sexual and reproductive health and wellness workshops in schools, community-based organizations and neighborhood events to link residents to services in the Family Planning Partnership.

The Professional Training Program offers a comprehensive calendar of training opportunities in family planning, reproductive and sexual health for health professionals and community health workers.

**TEEN BIRTH RATES HAVE DECREASED IN BOSTON BY 29 PERCENT FROM 2009 TO 2012. MUCH OF THE CREDIT IS DUE TO THE ACCESS TO COMPREHENSIVE SEXUAL HEALTH EDUCATION, CONTRACEPTIVE SERVICES, PROACTIVE POLICY CHANGES AT THE CITY AND STATE LEVEL AND COOPERATIVE EFFORTS OF COMMUNITY-BASED ORGANIZATIONS. YOUNG PEOPLE HAVE BEEN AT THE FOREFRONT IN LEADING PUBLIC PREVENTION HEALTH EFFORTS TO REACH THIS IMPORTANT GOAL.**

## Community-based Prevention Programs

These programs reach youth and adults in their community who may not use – or trust – conventional sources of care and information.

- **FC2 Female Condom Boston** was launched with a small grant from the Female Health Company maker of the FC2 Female Condom to increase awareness of in the greater Boston community. The FC2 is the only female condom approved by the US FDA and available in the USA.
- **Give Her a Mic (GHAM)** is support by Children's Hospital Community Partnership fund to work with female role models that includes local artists, business owners in Boston's communities of color to engage girls and young women of color in the Give Her a Mic workshops and large community events.
- **Entre Nosotras/Between Us II** promotes healthy behavior among Latina and Black young women ages 18 to 24 with the aim of reducing rates of HIV infections.
- **Young Women's Health Leadership Academy** is a public health training institute for girls and young women of color. It seeks to increase leadership skills, health literacy and awareness of career opportunities in health-related fields.
- **"It Pays"** works to prevent teen pregnancy and to help young people develop healthy relationships. Workshops for parents help them understand and support their children's healthy development.
- **Sister2Sister** is a one-to-one prevention program that uses video, brainstorming and skill-building activities to educate young women about sexual health and to reduce risk of sexually transmitted disease.
- **Safer is S.E.X.Y (Sophisticated Empowered Xtraordinary You)** uses social media as a tool to increase awareness of and educate about the impact of HIV on our community.

*The ABCD Health Services investment this year was \$3,686,685 which provided access to Family Planning for more than 27,000 men and women, training and support for 56 clinics and health centers, health education for staff at 65 partnering agencies, community-based health promotion and disease prevention for more than 6,000 at-risk young people*

## ▶ ABCD SOLUTIONS SERIES

The ABCD Solutions Series explores the dilemmas of economic opportunity as they intersect with federal, state and local policies and systems that impact the lives of men, women and children living in poverty in Massachusetts. The 2014-2015 sessions explored how to create and grow systems that help low-income individuals and families rise out of poverty—access to quality health care, safe and affordable housing, coordination of public services, including alternatives to 'criminalization' for court-involved youth, and growing regionalization—to name a few. The ABCD Solutions Series sets the stage for asking the audience to think intentionally and differently about action-oriented solutions to the age-old challenge of providing true economic opportunity for all.



Topics covered in recent months, often to standing-room only crowds, were:

- Making affordable health care work: Finding and fixing the challenges of new health care legislation.
- Housing access solutions we don't want to think about... that just might work.
- The cradle to prison pipeline: How can we break the chain?
- Regionalization: The answer to gentrification without displacement?
- Bails, Fines and Fees: A road map to Incarceration?
- Working and Permanently Poor: Is there a ladder up?

Topics for upcoming seminars include: Benefits/Service Integration; Women and Prison; Immigrants.

# ► CAREER DEVELOPMENT



ABCD Building Pathways graduate Jerry Pham celebrates with supporters including (l-r) Azell Martin, Boston Housing Authority; Joe Donato, Lead Instructor, Boston Building Trades Council; Jerry Pham, Tyrone Kindle, Project Director, Boston Building Trades Council; Brett Thomason, ABCD; and Brian Doherty, Director, BBTC.

**Learning Works, ABCD's adult workforce development center, offers education, training and support services for low-income adults.**

## **Building Pathways**

Building Pathways prepares and places men and women who were unemployed or earning minimum wage in union apprenticeships in the building trades – at union wages. As apprentice electricians, plumbers, bricklayers, carpenters, roofers and other construction trade specialists, they earn in the \$30 an hour range by the second year of apprenticeship and move up to \$33 to \$50 an hour when they become journeymen in their trade.

The program is a partnership with the Building & Construction Trades Council of the Metropolitan District and the Boston Housing Authority. The pre-apprenticeship program builds skills, confidence and employee support. In 2014, 49 of the 50 people enrolled graduated from the program and 22 of them now work in union apprenticeships.

## **Next STEPS**

NextSTEP grads get jobs in early education with solid pay, benefits and growth potential. They fill a huge labor market need – employment forecasts show that in the next seven years, 7,730 jobs in early education will open up in Massachusetts.

Previously “First Steps into Child Care Careers,” Next Steps is an entry-level early education training program with two components: coursework and supervised work experience. Participants complete the college courses and 450 hours of work experience necessary for entry-level certification from the Massachusetts Department of Early Education and Care. They also complete the prerequisites for continuing their education in a Child Development Associate Certificate program.

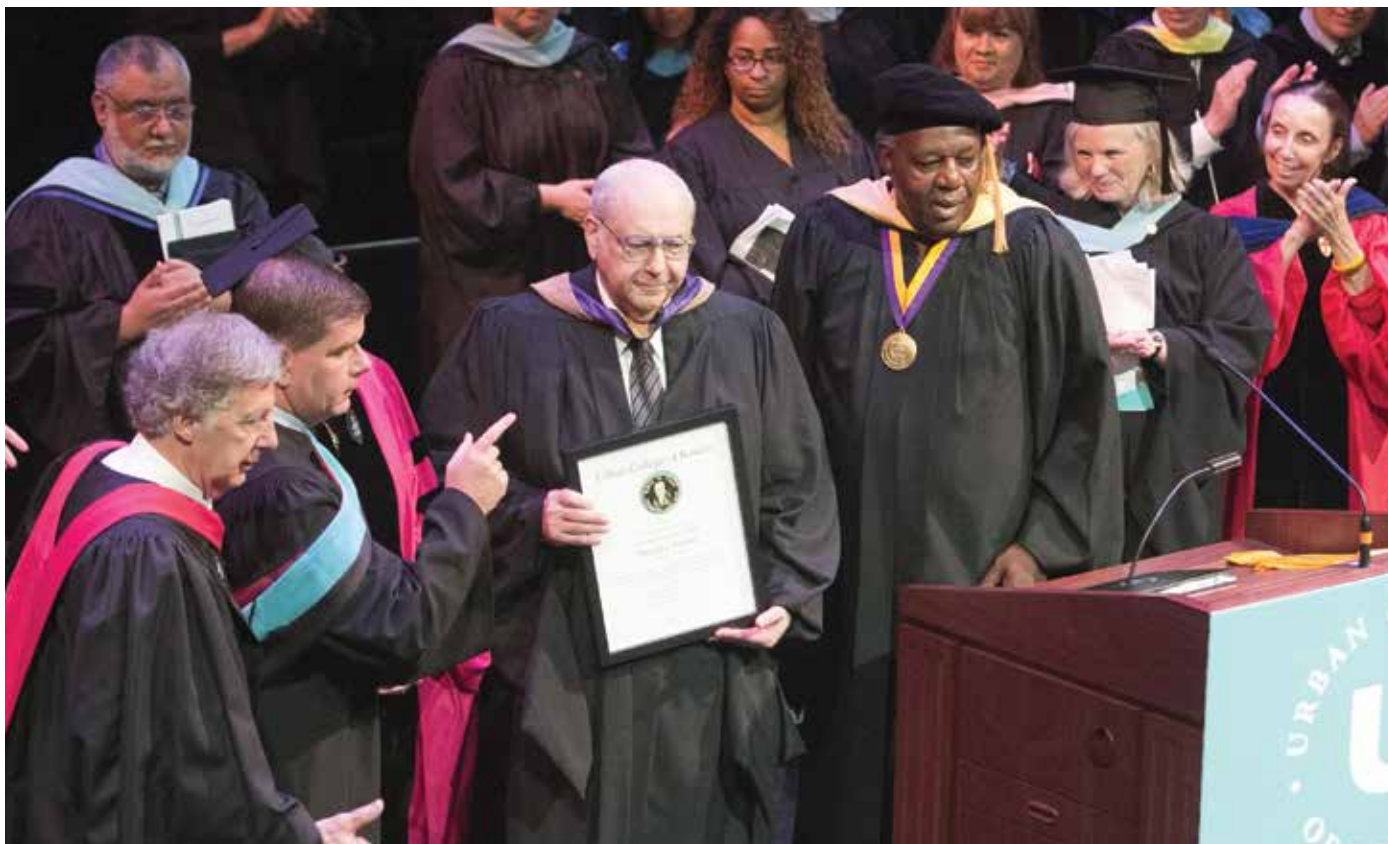
## **All-around Career Development!**

ABCD speaks career development at every juncture – programs, resources and vast energy are directed to assisting those in need to achieve their full potential and climb the ladder of economic opportunity and self-fulfillment in their work and life. From early childhood and school-age programs to all-important youth programs to financial literacy and immigration services and health education and more – ABCD is all about providing the knowledge and support that moves people forward in their lives and careers. Several times a year, ABCD works with Suffolk University to offer employees an outstanding management training program.

*The “Career Development” program investment this year was \$988,829 which was directed to teachers and counselors, classroom space, payments for college courses and learning materials.*



## ► AFFILIATED ORGANIZATIONS



He's the man! **Mayor Martin J. Walsh** points to **Harold Mezzoff**, ABCD Vice President, Administration & Human Resources and longtime Urban College of Boston Trustee, as Mezzoff accepts the Robert M. Coard Leadership Medal at the 2015 UCB commencement ceremony. (l-r) **Michael Taylor**, UCB President; **Mayor Walsh**; **Harold Mezzoff**; **Charlie Titus**, Vice-Chancellor, UMass Boston and UCB Trustee; **Nancy Daniel**, UCB Academic Dean; and **Dr. Linda Dumas**, UMass Boston nursing faculty and UCB Trustee.

### Urban College of Boston Celebrates Largest Graduating Class

The Urban College of Boston (UCB) was chartered in 1993 and achieves its mission by inspiring learning and transforming lives. UCB celebrated commencement in May with the largest graduating class in the college's history.

This year 163 graduates received their associate degrees and certificates at Emerson College's Majestic Theatre. The graduates were joined in celebration by over 900 family members and friends. As the Commencement Speaker, Mayor Martin J. Walsh captivated and motivated the audience with his personal story as an adult learner overcoming dramatic obstacles to achieve his academic goals. Harold Mezzoff, ABCD Vice President, Administration & Human Resources, received the Robert M. Coard Leadership Medal. Harold is a longtime, dedicated UCB Board Member, who played a critical role in the creation of the College.

Michael Taylor is President of the Urban College of Boston and Peter Ebb, Esq., Partner, Ropes & Gray, is Chairperson of the Board of Trustees.

### CAPLAW Provides Legal Resources for Community Action Nationwide

Founded by ABCD President/ CEO Robert M. Coard in 1989, Community Action Program Legal Services, Inc. (CAPLAW) provides legal, governance and grant management consultations, training and resources to Community Action programs across the country through an in-house legal staff and a network of private attorneys. Eleanor Evans, Esq., is CAPLAW's Executive Director and General Counsel, as well as General Counsel for ABCD.

In the past year, CAPLAW hosted a successful national training conference in Portland, Oregon, attended by over 525 members of the community action network, provided approximately 400 individualized consultations to organizations in the community action network, conducted more than 35 in-person trainings for network members across the country and developed and disseminated a range of online trainings and resources for the network.

# ► THE NEIGHBORHOOD NETWORK



They make it happen! Staff members for ABCD's centers in every Boston neighborhood gather at the Roxbury-North Dorchester site for a day of training and reflection.

**A network of 14 neighborhood centers, managed through the Community Coordination Department, provides access to ABCD services for struggling families in every community.**

**1,084  
BOSTON RESIDENTS  
RECEIVED HELP  
APPLYING FOR  
AMERICAN  
CITIZENSHIP AT ABCD  
NEIGHBORHOOD  
CENTERS IN 2015.**

Linking into this primary network are the hundreds of additional ABCD program sites in every Boston neighborhood where ABCD programs and services are provided: Head Start, Foster Grandparents, Health Services, Fuel Assistance, SummerWorks and more.

The ABCD network provides low-income families with neighborhood-based access to citywide ABCD programs – including SummerWorks, Fuel Assistance, Head Start, Earned Income Tax Credit, Career Development, Adopt-A-Family, Toy Drive and more. Together, they help thousands of households annually to gain a foothold on the ladder of economic opportunity. Along with providing major outreach and cutting-edge programs, the neighborhood centers enable residents to apply close to home for key supports such as food stamps, MassHealth and other emergency benefits.

ABCD neighborhood centers are connected to the pulse of the community. They help ABCD identify emerging issues, build creative programs and tap into the talent in each of Boston's diverse neighborhoods. From citizenship education to foreclosure prevention, from drop-in senior centers to employment assistance for young families, neighborhood centers respond to the needs of low-income residents.

## **Adopt-A-Family/ABCD Toy Drive**

This season ABCD collected and distributed more than 6,000 toys to low-income families through its network of neighborhood centers. Donations also came in at a fast pace for ABCD Adopt-A-Family, a program that matches families in need with donors during the holiday season. Gifts ranged from toys and warm winter clothing for children to food and household goods for families. Brand new bicycles, laptops, doll houses and gift cards for parents were some of the many generous gifts families in need received this holiday season. Over 60 families were adopted through ABCD Adopt-A-Family, with some donors sponsoring families through the entire winter season, others adopting several families at a time. ABCD staff members and volunteers fanned out across the city and suburbs to collect gifts from generous donors and get them to families in need in inner-city neighborhoods.





Three Kings Day! Holiday celebrations continued in January with the Three Kings arriving at ABCD's Jamaica Plain center to provide children and adults with seasonal joy. A child from Bromley Heath Housing Development beams as he holds a giant new truck. He is joined by **Michael Baker**, Legislative Aide to State Rep. Jeffrey Santos; the Three Kings; and **Mirta Rodriguez**, Director, ABCD Jamaica Plain Area Planning Action Council.

## Immigration Services

Increasing numbers of immigrants are seeking assistance at ABCD neighborhood centers and central programs. Many are eager to become citizens but the process is complicated and expensive. ABCD has mobilized a cadre of volunteer lawyers and partner institutions to offer immigrants assistance completing their applications for U.S. citizenship, help applying for fee waivers, assistance with medical exemptions and the opportunity to sign up for free civics and ESOL classes at ABCD. Once they are citizens, these new Americans are able to participate in civic engagement through voting, applying for government jobs and unifying family members by doing family petitions. ABCD regularly holds "Citizenship Days" at neighborhood sites with a cadre of expert volunteers assisting immigrants in filling out their applications for citizenship.

## Civic Engagement

Through the ABCD Neighborhood Network, residents across Boston gain wider access to public decision making and exercise a stronger voice in their communities. Programs and initiatives that facilitate that process include: Legislative Open Houses that bring City Councilors and State Senators and Representatives to meetings with Head Start parents, senior gatherings and other neighborhood groups; Voter Registration providing advocacy and opportunity in registering to vote throughout Boston's neighborhoods, in partnership with the Boston League of Women Voters, MassVOTE and Oiste; Candidate Forums that put issues of poverty on the agenda for candidates for city and state offices and the public as packed forums are held at ABCD's downtown headquarters and neighborhood sites.

*ABCD's Neighborhood Programs investment is \$6,379,938. Those funds keep the doors open at 14 neighborhood centers, leverage millions of dollars through hundreds of community partnerships, underwrite higher education for more than 1,100 low-income students, and provide one-on-one support in their neighborhoods for tens of thousands of Boston residents.*



# ABCD OPPORTUNITY CENTERS

## Allston-Brighton NOC

565 Washington Street  
Brighton, MA 02135  
(617) 903-3640

**Kathryn Fahey**, Operations Manager  
(vote at end of Sept.), Board Chairperson

## Asian American Civic Association

87 Tyler Street  
Boston, MA 02111  
(617) 426-9492

**Chau Ming Lee**, Director  
**Mary Chin**, Board Chairperson

## Dorchester NSC

110 Claybourne Street  
Dorchester, MA 02124  
(617) 288-2700 ext. 230

**Eric Mitchell**, Director  
**Thelma Burns**, Board Chairperson

## East Boston APAC

21 Meridian Street  
East Boston, MA 02128  
(617) 567-8857 ext. 201

**Wilmary Tejada**, Director  
**Patricia Powers**, Board Chairperson

## Elm Hill FSC

22 Elm Hill Avenue  
Roxbury, MA 02121  
617-442-5900 ext. 201

**Theresa Fortillus**, Operations Manager  
**Mary Keith**, Board Chairperson

## Jamaica Plain APAC

### Citywide Boston Hispanic Center

30 Bickford Street  
Jamaica Plain, MA 02130  
(617) 522-4250 ext. 201

**Mirta Rodriguez**, Director  
**Thomas Webb**, Board Chairperson

## John F. Kennedy FSC

23A Moulton Street  
Charlestown, MA 02129  
(617) 241-8866

**Terry Kennedy**, Director  
**Eileen Ward**, Board Chairperson

## Mattapan FSC

535 River Street  
Mattapan, MA 02126  
(617) 298-2045 ext. 201

**Jasmin Johansen**, Acting Operations Manager

**Lincoln Larmond**, Board Chairperson

## Mystic Valley Opportunity Center

110 Pleasant Street, 3rd Floor  
Malden, MA 02148  
(781) 322-6284

## North End/West End NSC

1 Michelangelo Place  
Boston, MA 02113  
(617) 523-8125 ext. 201

**Maria Stella-Gulla**, Director  
**Daniel Wilson**, Board Chairperson

## Parker Hill/Fenway NSC

714 Parker Street  
Roxbury, MA 02120  
(617) 445-6000 ext. 227

**Ivana Serret**, Operations Manager  
**Joan Jackson-Shivers**, Board Chairperson

## South Boston APAC

424 West Broadway  
South Boston, MA 02127  
(617) 269-5160

**Patricia Wright**, Director  
**Marie Greig**, Acting Board Chairperson

## South End NSC

554 Columbus Avenue  
Boston, MA 02118  
(617) 267-7400 ext. 234  
**Lisa Swain**, Operations Manager  
**Mary Manuel**, Board Chairperson

## ABCD South Side

19 Corinth Street  
Roslindale, MA 02131  
Ashy Hosseinmardy, Director

\*Area Planning Action Center (APAC);  
Neighborhood Operations Center (NOC);  
Neighborhood Service Center (NSC); Family  
Service Center (FSC)



RBC Wealth Management's "Keep Boston Warm" campaign comes through again with truckloads of comforters, coats, boots and more for families and seniors in need. (l-r) **Bob Elias**; **Sharon Scott-Chandler**; **Bill Young**, RBC; **Joanna Bishop**, RBC; **John J. Drew**; **Marc Copeland**, RBC; **Michael Vance** and **Kathy Tobin**.

# ► FUNDRAISING INITIATIVES/ SPECIAL EVENTS

## ABCD Rocks Boston, Celebrates Volunteers, Supporters at 2014 Events

### The Supreme's Mary Wilson, Danny Glover and The Roots shake up the town

ABCD applauded 17 community volunteers and honored neighborhood activists and corporate supporters at two 2014 events.

September's Community Awards Dinner raised the rafters as the Supreme's Mary Wilson had 800 guests dancing in the aisles and on stage with her. Renowned community activists Sarah Ann Shaw and Hubie Jones were inducted into the ABCD Hall of Fame with emcee Karen Holmes Ward orchestrating the festivities.

In November, actor/humanitarian Danny Glover joined emcee Bianca De La Garza for an on-stage chat and The Roots flew in from their Tonight Show taping to entertain in pure New York knock 'em out style. Don Law, President, Live Nation New England and the Boston Red Sox were honored for their significant contributions to the Boston-area community and people in need. ABCD thanks AJ Williams and the many staff and supporters who made the "Gala" a huge success! ABCD also thanks long-time supporter Fred Bertino, President, MMB, who is providing a pro bono rebranding campaign for the organization.



SUPREME Celebration: Mary Wilson's "Stop in the Name of Love" gets some help on stage from Kathleen West, John J. Drew and a small Supreme to be...



John J. Drew with Don Law, President, Live Nation New England, who received an ABCD Special Award for service to the community.



The ROOTS reign at ABCD's GALA.



Actor/humanitarian Danny Glover takes a selfie with his new best friends.

### ABCD Business Advisory Council

In 2013 ABCD's President/CEO John J. Drew and Government/Industrial Relations Director Bob Elias created the ABCD Business Advisory Council to increase awareness in the business community of ABCD's key role in combating poverty and fostering economic development in Boston and beyond. BAC members played a key advisory and hands-on role in several ABCD special events. ABCD expresses its sincere appreciation for their dedication and significant assistance in enhancing ABCD's fundraising capability and success.

BAC members are: A. Sherrod Blakely, Ernie Joseph, Paul Leyden, Pat Moscaritolo, Larry Moulter, Colette Phillips, Howard Wayne, John Riordan, Geri Denterlein, AJ Williams and Joe Dalton, BAC Chairperson.





Announcing \$335,000 raised at the 18th Annual Field of Dreams fundraiser to provide summer jobs for inner-city teens are (l-r): **John Sasso**, **Bob Elias**, **John J. Drew**, **Bob Ryan**, **Lew Eisenberg**, **Sharon Scott-Chandler**, **John McGahan**, **Mayor Marty Walsh**, **Maria Stephanos**, **Mark Ockerbloom**, **Larry Lucchino**, and **Wally the Green Monster**.

## Field of Dreams

ABCD's 18th annual softball benefit at Fenway Park hit another home run for inner-city kids with \$335,000 raised for the 2015 ABCD SummerWorks program! ABCD thanks the Boston Red Sox for their ongoing commitment to this important cause as well as the enthusiastic corporate teams and sponsors who support the event. Over the years, more than \$3 million has been raised at Field of Dreams.

ABCD extends its deepest appreciation to the Boston Red Sox ownership – **John Henry**, **Tom Werner** and President/CEO **Larry Lucchino**, for teaming up with ABCD once again to help strike out poverty in Boston. We also thank several members of the Red Sox community: **Sam Kennedy**, **Dr. Charles Steinberg**; **Donna Latson-Gittens**, Causemedia, Inc.; **Larry Cancro**, and **Sheri Rosenberg**. From Fox25 News we thank anchors **Maria Stephanos** and **Mark Ockerbloom**. ABCD was honored to welcome City of Boston Mayor **Martin J. Walsh** to Field of Dreams along with SummerWorks alum **Felix Arroyo**, Chief of Health and Human Services, City of Boston. We thank our fabulous sponsors and in-kind supporters and all of the fantastic volunteers, who helped make the event a huge success.

Field of Dreams is made possible through the dedication of ABCD longtime friends and FOD Committee Chairmen **Lew Eisenberg** of Cosgrove, Eisenberg & Kiley, and **John Sasso** of Advanced Strategies.



Mayor Martin J. Walsh speaks at ABCD Field of Dreams fundraiser.





Yellow Team has it! Accepting the trophy after heated 3-point celebrity-packed contest at ABCD Hoop Dreams fundraiser are (l-r): Boston Superintendent of Schools **Tommy Chang**, BPS student **Emayra Sanchez**, ABCD's **Sharon Scott-Chandler**, Governor **Charlie Baker**, BPS Principal Leader **Anthony Pope**, TD Garden President **Amy Latimer**, **John J. Drew**, **Bob Ryan**, Attorney General **Maura Healey**, and LA Clippers Coach **Doc Rivers**.

## Hoop Dreams

The 5th Annual Hoop Dreams basketball fundraiser at Boston's TD Garden brought in nearly \$100,000 as ten corporate teams battled it out on the famed parquet floor! Former Boston Celtics Head Coach “**Doc**” **Rivers**, now leading the LA Clippers, returned to Boston to co-chair the ABCD event with Boston Globe Sports Columnist **Bob Ryan** and Boston Celtics Coach **Brad Stevens**. The three celebrated sports legends cheered on the teams, posed for hundreds of photos with delighted fans, hosted an extraordinary sports Q&A and participated in a star studded celebrity contest that included local A-listers Governor **Charlie Baker**, Principal Leader of the Boston Public School system, **Anthony Pope**, Sportswriter **Jackie MacMullan**, Attorney General **Maura Healey**, TD Garden President **Amy Latimer**, Boston Public School Superintendent **Tommy Chang**, ABCD President/CEO **John Drew** and ABCD Executive Vice President **Sharon Scott Chandler**.

ABCD is so grateful to **Brad**, **Doc** and **Bob**; **Amy Latimer**, President, TD Garden; and the TD Garden operations team: **Steve Nazro**, **Courtney Mercier**, **Brian Hayes**, **Annemarie Kennedy**, **Juliana Taymor** and **Tricia McCorkle**. Thank you also to in-kind donors **Garden Neighborhood Charities**, **Richie Zapata** of Pizzeria Regina, **Cumberland Farms**, **Whole Foods**, **Reebok**, **Sports Authority**, the amazingly talented **Five O’Clock Shadow** and the spectacular **Teen Phunk**.

## Federal, State, City Fundraising Campaigns Benefit 3,000 Charities

For almost 20 years, ABCD has managed three major public sector payroll deduction fundraising campaigns – the **Eastern Massachusetts Combined Federal Campaign (CFC)**, **Commonwealth of Massachusetts Employees Charitable Campaign (COMECC)**, and **City of Boston Employees Charitable Campaign (COBECC)**. Working closely with federal, state and city governments, ABCD provides management services including materials production, fiscal administration, marketing and special events coordination for the campaigns.

The campaigns reach out to more than 100,000 federal, state and city employees. In the 2014 campaigns, Eastern Massachusetts CFC raised \$1.38 million, COMECC raised \$950,000 and COBECC raised \$239,000, all to benefit the more than 3,000 non-profit organizations that participate in the campaigns.



## DREAMING OF COMMUNITY... WORLDWIDE

“Working at ABCD has helped me to give back to my community in a way that my mother encouraged when we were kids. My knowledge of ABCD services helps me reach out to struggling family members and friends who may qualify for programs such as fuel assistance. I think ABCD’s impact on the community is widespread even when you aren’t receiving a direct service.”

— Lorena Lama  
ABCD Operations Manager  
East Boston Neighborhood  
Service Center

Lorena Lama came to America from the Dominican Republic at age 6 and grew up in Jamaica Plain with a community activist mom. She graduated from John O’Bryant High School and followed her dream to go to college, the first in her family to do so. Four years later she graduated from Harvard University with a degree in International Relations. After completing a graduate program in International Relations at St. Andrews School in Scotland, Lorena came home to Boston and joined ABCD as a case manager, working on immigration programs at the Jamaica Plain Area center. She was promoted to Acting Operations Manager at Dorchester NSC and just recently to Operations Manager at ABCD’s East Boston center, overseeing that entire organization. Buoyed by her success at ABCD, she dreams now of a future with an international non-profit organization, providing development services overseas.



# ► ABCD VOLUNTEER PROGRAM



**Sarah Ianno**, who volunteered at the ABCD East Boston Area Planning Action Council, expresses important thoughts at ABCD's Volunteer Appreciation Day.

**Volunteering has always been a way of life at ABCD. Forty-eight committed volunteers fill seats on the ABCD Board of Directors and over 100 serve on 14 neighborhood boards. More than 150 volunteer Foster Grandparents spend 20 hours a week bringing love and support to children with special needs in schools, hospitals and child care centers.**

Many more volunteers are found throughout ABCD. From college interns to corporate employees to enthusiastic retirees, a total of more than 2,000 volunteers meet needs in Head Start, Elder Services, Youth Programs, ESOL, immigration services, tax assistance, food pantries and more. They pitch in at special events such as Field of Dreams at Fenway Park and Hoop Dreams at TD Garden. They help with registration at our Annual Gala where they welcome celebrities and VIPs!

## Community Partnerships

ABCD is so grateful for our volunteers — we couldn't do it without you! Please go to [www.bostonabcd.org/volunteers](http://www.bostonabcd.org/volunteers) to see our full list of volunteers and partnerships. To volunteer please call Volunteer Coordinator Carmen Farias at 617-348-6591 or email [volunteer@bostonabcd.org](mailto:volunteer@bostonabcd.org).

- |                                 |                                       |                                      |  |
|---------------------------------|---------------------------------------|--------------------------------------|--|
| • Bentley University            | • Deloitte                            | • Northeastern University            | • University of New England            |
| • Boston College                | • Elsevier Publishing                 | • Roxbury Community College          | • Urban College of Boston              |
| • Boston University             | • Jumpstart                           | • Salem State University             | • Wentworth Institute of Technology    |
| • Bridgewater State University  | • Lincoln Technical Institute         | • Shire, plc.                        | • Wheelock College                     |
| • Bunker Hill Community College | • Massachusetts Bay Community College | • Simmons College                    | • Williams College                     |
| • Capital Crossing              | • New England Institute of Art        | • Suffolk University                 | • Young Education Professionals Boston |
| • Cristo Rey Boston High School | • New England School of Law           | • Tufts University                   |  |
|                                 |                                       | • University of Massachusetts Boston |  |



# ▶ ABCD BOARD OF DIRECTORS

## Officers

### Chairperson

John P. McGahan

### Vice Chairperson

Joan Cirillo

Marie Greig

Yvonne Jones

Andres Molina

Patricia Washington

### Treasurer

Jean M. Babcock

### Clerk

Julia Hardy Cofield, Esq.

### Assistant Clerk

Eleanor Evans, Esq.

### President/CEO

John J. Drew

## ABCD Business Advisory Council

A. Sherrod Blakely

Joe Dalton

Geri Denterlein

Ernie Joseph

Paul Leyden

Pat Moscaritolo

Larry Moulter

Colette Phillips

Howard Wayne

John Riordan

AJ Williams

## Neighborhood Sector

### Marisa Angilletta

Allston-Brighton

### Thelma Burns

Dorchester

### Bethania Ciprian

East Boston

### Linda G. Dumas

Urban College of Boston

### Marie Greig

South Boston

### Syvalia Hyman III

Roxbury/North Dorchester

### Joan Jackson-Shivers

Parkerhill- Fenway

### Yvonne Jones

Dorchester

### Edward Katz

Charlestown

### Mary Keith

Roxbury/North Dorchester

### Lincoln Larmond

Mattapan

### Mary Manuel

South End

### Janice McNeil

South Boston

### Andres Molina

North End-West End

### Gloria Murray

Parkerhill- Fenway

### James Owens, Jr.

Roxbury/North Dorchester

### Patricia Powers

East Boston

### Eileen Ronca

South Boston

### Michelle Sanchez

Dorchester

### Maren Tober

Head Start Policy Council

### Judy Ward

Jamaica Plain

### Thomas Webb

Jamaica Plain

### Janene Yancey

South End

## Private Sector

### Jacqueline Butera

La Alianza Hispana

### Joan Cirillo

Massachusetts Association  
of Older Americans

### Sean Daughtry

NAACP

### Pamala Delaney

Homes for Families

### Celia M. Grant

Associated Industries of  
Massachusetts

### Lindsay McCluskey

Greater Boston Labor  
Council — AFL-CIO

### Janine Spinola Taylor

Black Ministerial Alliance

### Norman Townsend

Boston Public Schools

### Patricia Washington

Greater Boston Chamber of  
Commerce

## Public Sector

### Jean Babcock

Councilor Salvatore LaMatina

### Councilor Frank Baker

Councilor Frank Baker

### Candice Caines-Francis

Representative Byron  
Rushing

### Mary Chin

Councilor Bill Linehan

### Julia Hardy Cofield, Esq.

Councilor Matthew O'Malley

### Caroline de Bourbon

Representative Kevin Honan

### Nancy Dickerson

Councilor Charles Yancey

### Kathleen Flynn

Councilor Stephen Murphy

### Kyndal Henicke

Councilor Josh Zakim

### John P. McGahan

Senator Linda Dorcea-Fory

### Councilor Tim McCarthy

Councilor Tim McCarthy

### Nichelle Sadler

Councilor Tito Jackson

### Rep. Jeffrey Sanchez

Representative Jeffrey  
Sanchez

### Paul Sullivan, Esq.

Councilor Michael Flaherty

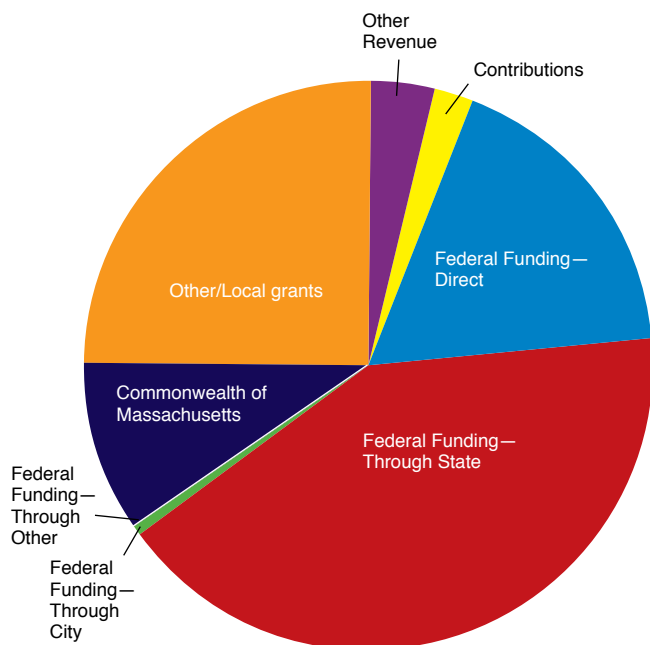
### Gary Webster

Councilor Michelle Wu

### Michael Williams

Councilor Ayanna Pressley

# FINANCIAL REPORT *for fiscal year ended August 31, 2014*

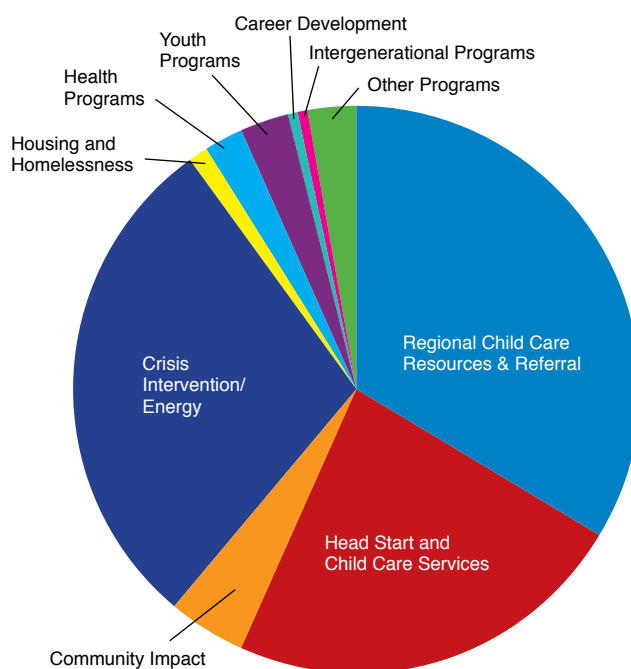


## Sources of Funds

Federal Funding - Direct	28,583,073
Federal Funding - Through State	67,102,172
Federal Funding - Through City	747,167
Federal Funding - Through Other	44,498
Commonwealth of Massachusetts	15,990,284
Other/Local grants	40,308,112
Other Revenue	6,134,285
Contributions	3,151,448
<b>Total</b>	<b>162,061,039</b>

## Uses of Funds

Regional Child Care Resources & Referral	54,033,975
Head Start and Child Care Services	37,304,616
Community Impact	6,923,982
Crisis Intervention/Energy	46,642,995
Housing and Homelessness	1,541,854
Health Programs	3,686,685
Youth Programs	4,367,726
Career Development	988,829
Intergenerational Programs	732,383
Other Programs	4,378,027
<b>Total</b>	<b>162,061,039</b>



# ▶ THANK YOU DONORS

## 100,000+

State Street Foundation, Inc.  
Trinity Financial Charitable  
Fund, Inc.  
Brookfield U.S. Foundation

## \$50,000 to \$99,999

Bank of America  
Grand Circle Foundation  
Yawkey Foundation

## \$25,000–\$49,999

Shippy Foundation  
Partners HealthCare System  
BNY Mellon  
State Street Bank  
Suffolk Construction's Red & Blue  
Foundation, Inc.  
United Way of Massachusetts Bay  
and Merrimack Valley  
Northeastern University  
English for New Bostonians  
Novoct Group  
Shields Health Care Group, LP  
Wal-mart Foundation  
The Boston Foundation  
John J. Weeks  
Anonymous  
Anonymous  
Boston Children's Hospital  
Charlesview, Inc.  
Liberty Mutual Foundation  
Mugar Enterprises

## \$10,000–\$24,999

Arbella Insurance Group  
Beacon Capital Partners  
Children's Investment Fund  
Eaton Vance Investment  
John Hancock Life Insurance  
Company  
Massachusetts Eye and Ear  
Infirmary  
Proskauer Rose, LLP  
Steward Health Care System  
The Harbus Foundation  
Urban Edge Housing Corp.  
Project Bread  
Live Nation New England  
W.B. Mason  
Small Can Be Big  
The Fish Family Foundation  
Hill Holiday, LLC  
TJX Companies, Inc.  
The Gavin Foundation  
Codman Square Neighborhood  
Development Corp.  
The Swan Society in Boston, Inc.  
Emmanuel College  
National Grid  
Capital One Services, LLC  
GDF SUEZ of North America  
Howard and Geraldine Polinger  
Family Foundation  
Northeast Utilities Service  
Company  
Sailors' Snug Harbor of Boston  
South Boston Community  
Development Foundation, Inc.

## \$2,500–\$9,999

Krokidas & Bluestein, LLP  
Bushrod A. Campbell and Adah F.  
Hall Charity Fund  
The Boston Society of New  
Jerusalem, Inc.  
Urban College of Boston  
Atlantic Charter Insurance  
Company  
Careworks, Inc.

## \$2,500–\$9,999 continued

Rick Hajjar  
Medical Academic and Scientific  
Community Organization, Inc.  
HUB International New England,  
LLC  
RBC Wealth Management  
Foundation  
Peter DePierro  
Peter L. Ebb  
Robert M. Coard Family Trust  
ACT Leasing, Inc.  
Advanced Windows, Inc.  
Bianca De La Garza  
Boston Private Bank & Trust  
Company  
Casner & Edwards, LLP  
Citizens Bank, Massachusetts  
Constance Counts  
Construction Energy Services  
Cynthia Manson  
Donald Law  
East Boston Land Use Council  
Ellen C. Wineberg  
Eric Nelson  
Fidelity Brokerage Services, LLC  
Fiduciary Trust Co.  
Hannon Electric, Inc.  
Highland Street Connection  
Jason H. Jenkins  
KPMG, LLP  
Kurtz Family Foundation  
Live Nation  
M2 Holdings LLC  
Massachusetts Convention Center  
Authority  
McCarthy, Mambro, & Bertino  
Munro Distributing Co., Inc.  
PPI Benefit Solutions  
Rasky Baerlein  
RBC Capital Markets  
S&L Management, Inc.  
The Claddagh Fund Charities, Inc.  
The Reebok Foundation  
Wayne Clemens  
WinnCompanies  
Local Initiatives Support  
Corporation  
DiPietro Heating and Cooling  
Joe Dalton  
Matthew Kozol  
Brian Kritzer  
Christina L. Sieber  
Massachusetts Port Authority  
Child Development and  
Education, Inc.  
Shaw's & Star Market  
New England Baptist Hospital  
Simmons College  
Allston/Brighton Boston College  
Community Fund  
Belden H. Daniels  
Boston Area Rape Crisis Center  
Cosgrove, Eisenberg, & Kiley, PC  
Equity Residential  
Excel Security, Inc.  
Fidelity Charitable Gift Fund  
Jacqueline Bailey  
KTA Realty Group LLC  
Martin W. Richard Charitable  
Foundation, Inc.  
Motti Electric Company  
Philadelphia Insurance Co.  
Transamerica Retirement Solutions  
Elizabeth Hutton  
Greater Boston Food Bank  
Ahold Financial Services  
Air Technologies, Inc.  
Architectural Building &  
Restoration, LLC  
Asian American Civic  
Association, Inc.

## \$2,500–\$9,999 continued

Associated Industries of  
Massachusetts  
Berklee College of Music  
Blue Cross Blue Shield of  
Massachusetts  
Complete Comfort Systems, Inc.  
Danversbank Charitable  
Foundation  
Delta Dental of Massachusetts  
Denterlein  
East Boston Neighborhood  
Health Center  
Emerson-Swan  
Frank Thomas  
Greater Boston Convention and  
Visitors Bureau  
Kerry Watson  
Lucille Najarian  
Red Sox Foundation, Inc.  
RICOH  
Ropes & Gray, LLC  
Shawn J. McLaughlin  
Susan L. Kooperstein  
The Druker Company, LTD  
The Verill Foundation  
University of Massachusetts—  
Boston

## \$1,000–\$2,499

Our Family Foundation  
Georgetowne Homes Two, LLC  
KeyBank National Association Trust  
Division  
Aegon Transamerica Foundation  
Donna M. Coard  
John J. Drew  
Peoples Federal Savings Bank  
Foundation  
John Sasso  
Boys & Girls Clubs of Boston  
Frederick Bertino  
Anjali Walker  
Barry J. Wark Revocable Trust  
Ivy Washington  
Juliette C. Mayers  
Massachusetts College of  
Pharmacy and Health Sciences  
TD Garden  
Valletta Mechanical, Inc.  
Fluid Industrial Associates, Inc.  
John P. McGahan  
A&M General Contracting, Inc.  
Ace Employment Services, Inc.  
Alan M. Newsome  
Alan R. Korpi  
BC Plumbing & Heating, LLC  
Boston Insulation Industries, Inc.  
CAPLAW  
Century Bank  
Chris Abouzeid  
Christine A. Desan Husson  
Community Networks  
CVS Caremark Corporation  
Danetti Insulation  
Daniel Roberts/Daly & Co  
Donald Coutu  
Done Right Building Services, Inc.  
Douglas Borg  
Ellen J. Murphy  
Harvard University  
Jesse Boehm  
Joan Cirillo  
Jonathan Lee  
Kearney Donovan & McGee PC  
Lauren Hopper  
Lucy Hadden  
Mario's Oil Co.  
Michael Kirk  
Michael Murphy  
Michael Valletta  
Moulter Associates

## \$1,000–\$2,499 continued

Neil Peplinski  
Nichlas B. Romano  
Philadelphia Insurance Co.  
Retrofit Insulation  
Roxbury Trust Fund  
Taste of The North End  
The Richard L. Sullivan Estate  
Thomas L. Geraty

## \$500–\$999

Boathouse Group, Inc.  
City of Boston Employee Campaign  
Alere North America, LLC  
Bruce Ledgerwood  
Community Development  
Corporation of Boston  
Joseph Duquette  
Lakeshore Learning Materials  
Mossik Hacobian  
Needham Bank  
Teresa M. Coffey Gordon  
Wayne, Richard & Hurwitz, LLP  
Combined Federal Campaign of  
Northern New England  
City of Boston  
Jeanne Cutrona  
Noble and Greenough School  
Brett A. Robbins  
Brien O'Conner  
Bruce A. Richard  
Craig Marcus  
David M. Mandel  
Dennis M. Coleman  
Dwight W. Quayle  
Edward Black  
Gregory S. Sheehan  
Harvey J. Wolkoff  
Jane Goldstein  
Jeffrey R. Katz  
Joan McPhee  
John D. Donovan  
Jonathan M. Zorn  
Judith E. Leich  
Larry J. Rowe  
Marc A. Rubenstein  
Margaret F. Batchelder  
Mark P. Szpak  
Mark S. Thurber  
Mark V. Nuccio  
Nancy E. Forbes  
Paul F. Van Houten  
Peter L. Welsh  
Peter N. Rosenberg  
R N. Stillwell  
Robert D. O'Connor  
Rom P. Watson  
Stephen Moeller-Sally  
Steven A. Wilcox  
William A. Knowlton  
Robert P. McCarthy  
Nationwide Studios, Inc.  
First Parish in Needham Unitarian  
Universalist  
Commonwealth of MA Employees  
Charitable Campaign  
A.Hohmann & Company, Inc.  
Diana Wainrib  
Edward P. Collins  
Sandra R. Dickie  
Music for Food  
El Pelon Taqueria Corporation  
Janine S. Taylor  
Ashton Peery  
Atlantic Weatherization, LLC  
BC Plumbing & Heating, LLC  
Bonani Oil Services, Inc.  
Bostonia Realty, Inc.  
Bunker Hill Community College

## \$500–\$999 continued

Capitol Waste Services, Inc.  
Carmela Laurella  
Catherine Jampel  
Charitable Flex Fund  
Charles A. Titus  
Charles W. Benton Company, Inc.  
Christine DePierro  
Conservation Services Group, Inc.  
Craig Wiser  
DBA American Door & Window  
Insulation Co  
Diane Chase  
Eagle Bank  
Early Day Construction, Inc.  
Ernest Cairns Heating  
Harold Mezoff  
J.H. Albert International Insurance  
Advisors, Inc.  
James T. Palleschi  
Jamie L. Bemis  
Janie R. Guion  
Jeff Davis  
Jessica E. Karnis  
John B. Flemming  
K.J.Miller Mechanical, Inc.  
Kathryn K. Lund  
Laura Rauscher  
Lindsay Moore  
Lowry Pei  
Mary Dexter  
Micci Fuel Company, Inc.  
Patricia A. Washington  
Paul S. Lowry  
Rebecca McLaughlin  
Richard DeAgazio  
Robert Ruddock  
Steven Kaye  
Thelma D. Burns  
Town of Bedford  
William Coulter  
William H. Barrett  
WJS Mechanical Corp.

## CREDITS

### Writers/Editors

Susan Kooperstein  
Christina Sieber  
Lee Phenner

### Photography

Don West  
Fay Foto  
Zengzheng Wang



*join us*



**Action for Boston Community Development, Inc.**

178 Tremont Street

Boston, Massachusetts 02111

617.357.6000

[www.bostonabcd.org](http://www.bostonabcd.org)

Follow us:    